

Policy  
Review



9th Annual Conference

# Delivering Services for Gypsies and Travellers

Wednesday 16th March 2011, Westminster Studio, London SW1

Keynote speaker:

**Andrew Stunell OBE MP**

Parliamentary Under Secretary of State,  
Department for Communities and Local Government



Live and on-demand on [policyreview.tv](http://policyreview.tv)

Speakers include:

**Bill Forrester**

Head of Gypsy and Traveller Unit,  
Kent County Council;  
Chair, National Association of Gypsy and Traveller Officers (NAGTO)

**Adam Taylor**

National Lead for Gypsies and Travellers,  
ACPO

**Caroline Cormack**

Head of Affordable Housing Delivery,  
Homes and Communities Agency

**ACC Janette McCormick**

Assistant Chief Constable, Cheshire  
Constabulary: Lead for Equality, Diversity  
and Human Rights, ACPO

**Arthur Ivatts OBE**

International Consultant to Governments  
and International Organisations including the  
EU, UNESCO, UNICEF, Council of Europe,  
FRA and the Roma Education Fund

**Bahram Heydari**

Lead Officer, External Engagement  
(Communities) in England and Wales -  
2011 Census

As some light is shed on the likely impact of the **Comprehensive Spending Review**, new challenges and opportunities are exposed.

Amongst them, sector professionals need to look at the impact of the suspension of Gypsy and Traveller site grants, the New Homes Bonus, the Localism Bill, The National Planning Framework, the 2011 Census and how the new welfare announcements will affect **worklessness** amongst Gypsy and Traveller Communities.

As well as looking at the impact of new legislation, delegates will have the opportunity to hear best practice examples on working with victims of domestic violence, dealing with conflict and engaging with Gypsy and Traveller communities to deliver vital services. Now in its **ninth year**, this is **the** national conference for all those working in Gypsy and Traveller services to explore emerging trends, hear the latest policy and share best practice.

For more information please visit:

[www.neilstewartassociates.com/se246](http://www.neilstewartassociates.com/se246)

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In association with:



NATIONAL ASSOCIATION OF  
GYPSY AND TRAVELLER OFFICERS



**Can't get to London?**  
Attend our networking  
satellite conference:

**Bristol**  
Venue to be confirmed  
**St Helens College**  
Merseyside WA10 1PP

Please see inside for more details  
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The CPD Certification  
Service

# Agenda (subject to change)

09:00 Registration, refreshments and exhibition

## Session One:

 Available on policyreview.tv

### Setting the scene

- 09.50 Welcome and introduction from conference Chair **Bill Forrester**, Head of Gypsy and Traveller Unit, Kent County Council; Chair, National Association of Gypsy and Traveller Officers (NAGTO)
- 10.00 Seeking improved relationships between Travellers, Gypsies and the settled community through localism **Andrew Stunell OBE MP**, Parliamentary Under Secretary of State, Department for Communities and Local Government
- 10.15 The outcome of the Comprehensive Spending Review: grant aid for publicly-provided sites for Gypsies and Travellers **Caroline Cormack**, Head of Affordable Housing Delivery, Homes and Communities Agency
- 10.30 Sourcing suitable and sustainable sites to match local need and demand: the impact of the New Homes Bonus **Andrew Stunell OBE MP**, Parliamentary Under Secretary of State, Department for Communities and Local Government  
**Bill Forrester**, Head of Gypsy and Traveller Unit, Kent County Council; Chair, National Association of Gypsy and Traveller Officers (NAGTO)  
**Caroline Cormack**, Head of Affordable Housing Delivery, Homes and Communities Agency
- 10.45 Questions and discussion

10:55 Refreshments, networking and exhibition

## Session Two:

 Available on policyreview.tv

### Overcoming obstacles in delivering services

- 11.20 The future of education provision for Gypsy and Traveller children: an international perspective **Arthur Ivatts OBE**, International Consultant to Governments and International Organisations including the EU, UNESCO, UNICEF, FRA, Council of Europe and the Roma Education Fund
- 11.40 Managing welfare reform and the introduction of the new Universal Benefit: tackling worklessness within some Gypsy and Traveller communities **Adam Taylor**, Strategic Benefit Reform Policy Advisor, Department for Work and Pensions
- 12.00 Best practice in managing unauthorised encampments **ACC Janette McCormick**, Assistant Chief Constable, Cheshire Constabulary: National Lead for Gypsies and Travellers, ACPO
- 12.20 Best practice in addressing issues of migration from Eastern Europe: learning from our neighbours in employment, child welfare, health and integration **Robert Warm**, Manager, Yorkshire & Humber Yorkshire Regional Migration Partnership
- 12.35 Panel discussion: the introduction of local referenda to veto services and new encampments **Joe Jones**, Director, Canterbury Gypsy & Traveller Support Group  
**Robert Warm**, Manager, Yorkshire & Humber Yorkshire Regional Migration Partnership

13:00 Buffet lunch, networking and exhibition

## Session Three:

 Available on policyreview.tv

### Best practice in working with the Gypsy and Traveller community

- 14.00 Planning family support services to be more accessible for Gypsy and Traveller families **Jacqueline Bolton**, Programme Development Manager, Ormiston
- 14.15 Best practice in local conflict resolution and managing the relationship between Gypsy or Traveller sites and local authorities  
Check website for speaker updates
- 14.30 The 2011 Census: the impact on service delivery and inclusion **Bahram Heydari**, Lead Officer for External Engagement (Communities) in England and Wales - 2011 Census
- 14.45 Panel Debate: the National Planning Framework **Greg Yates**, Spokesperson, Clearwater Gypsies  
Check website for speaker updates
- 15.00 Questions and discussion

15:10 Refreshments, networking and exhibition

## Session Four:

### Key issues seminars

15:40 Delegates should choose to attend one seminar from the list below. Seminars are designed to be interactive and participatory in nature. Places are allocated on a first-come, first-served basis and are subject to maximum capacities.

- 1 Supporting victims of domestic violence **Bernie O'Roarke**, Irish & Irish Traveller Outreach and Resettlement Worker, Solace Woman's Aid
- 2 Restoring confidence in health services: a GP enhanced service for travellers **Dr Nick Leach FRCGP**, Market Harborough Medical Centre
- 3 Working with housed gypsies and travellers **Dr Richard Fordham**, Director, Fordham Research

16:30 Close of conference

## Sponsorship and Exhibition Opportunities

To find out more about the bespoke packages on offer please contact **Patrick Whitfield** on 020 7960 6858 or e-mail: [patrick.whitfield@neilstewartassociates.co.uk](mailto:patrick.whitfield@neilstewartassociates.co.uk)

Register online today:

[www.neilstewartassociates.com/se246](http://www.neilstewartassociates.com/se246)

Tel: 020 7960 6027 / Fax: 020 7960 6237

## Purpose of the Conference:

Specifically, attending this conference will enable you to:

- Look to the future of service delivery for Gypsy and Traveller communities
- Hear about new proposed legislation and policy, and how it will impact on gypsies and travellers
- Assess the implications of the Comprehensive Spending Review on services for Gypsy and Traveller communities, particularly the Gypsy and Traveller Site Grant
- Hear about new research and initiatives which benefit Gypsy and Traveller children and their education
- Explore how the new Universal Benefit will affect worklessness amongst some Gypsy and Traveller Communities
- Hear best practice examples on managing unauthorised encampments and developments
- Explore how best to overcome the obstacles in delivering new sites
- Look to new ways to plan family support services to be more accessible for Gypsy and Traveller families
- Hear best practice in addressing issues of migration from Eastern Europe
- Explore approaches to inclusion and engagement with Gypsy and Traveller communities
- Look to best practice in local conflict resolution
- Benefit from learning best practice on regional successes, good news stories and gain practical information to help you
  - > Support victims of domestic violence
  - > Support individuals accessing education, training and employment
  - > Discuss the impact of the 2011 Census
  - > Explore the potential for the introduction of local referenda

## Who should attend:

### Housing:

- Planning Directors and Officers
- Heads of Affordable Housing
- Heads of Housing and Performance
- Housing Directors and Officers
- Homeless Support and Resettlement Officers
- Planning Officers
- Planning Enforcement Officers
- Neighbourhood Managers
- Strategy Leads
- Regional Housing Boards and Regional Planning Bodies
- Supported Housing Managers
- Resources and Commissioning
- Sustainability Officers
- Planning Advisory Service
- Housing Associations
- Tenant Services
- Registered Social Landlords
- SNU Managers
- Accommodation Site Providers
- Project Managers
- Operational Service Managers

### Policy:

- Gypsy and Traveller Liaison Officers
- Traveller Service Development Lead
- Heads of Strategy Planning
- Government Offices and Regional Assemblies
- Department for Communities and Local Government
- Regional Development Officers
- Equality Managers
- Policy Officers
- Councillors, Mayors, Cabinet Members

- Gypsy and Traveller Representative Bodies
- Local Authority Leaders

### Community:

- Community Services
- Social Inclusion Managers
- Adult, Children and Family Service Managers and Workers
- Community Development and Cohesion Officers
- Race Relations and Equality Officers
- Strategy Leads
- Solicitors
- Community Safety and Legal Officers
- Outreach Workers
- Diversity Leads
- Police Officers
- Care Services
- Caseworkers
- Inclusion Consultants
- Corporate Traveller Units

### Health:

- Public Health Officials
- NHS, PCTs, SHAs
- Health Service Providers
- Principal Public Health Practitioners

### Education:

- Traveller Education Services
- Those working in Education

### Voluntary:

- Voluntary Organisations
- Think Tanks
- Academics
- Trade Unions



## Can't attend? Time poor? Diary clash?

### Attend a regional satellite conference near you

Can't get away, can't afford the time or full cost? Need network feedback? Attend a regional satellite conference!

- See and hear all the speakers and interact remotely
- Receive all the back-up papers and research
- Network with your peers, benchmark your own work and make contacts for follow up
- Environmentally friendly option

Attending a satellite conference costs just **£195.00 + VAT** (£234.00). See the conference website for locations near you or complete this booking form.

### Host your own satellite conference:

- Become our local partner
- Policy Review works with regional and local partners to create a satellite conference featuring the live conference broadcast and debate relating to your region
- Could you benefit from hosting a satellite event?
- If you have a lecture theatre, council chamber or board room with simple internet and projection you could be our local partner

For more details contact

**Paul Rushworth** on **020 7960 6845** or email [paul.rushworth@policyreview.co.uk](mailto:paul.rushworth@policyreview.co.uk)

### Watch online

Keep up to date with the policy insight you need

- Broadcast exclusively on Policy Review TV - watch the conference live or later on-demand
- Fully interactive - watch live and submit questions, just like a delegate
- Ultimate conference reporting, watch the full online presentations after the event
- Your own expert video library to keep – ideal for management and staff briefing
- Unique insight into the choices and dilemmas policy makers and managers face
- Find out how your peers are solving the policy challenges you face
- You save on travel, cost and time

The live broadcast and access to the video archive costs just **£99 + VAT** (£118.80)

# 9th Annual Conference Delivering Services for Gypsies and Travellers

Wednesday 16th March 2011, Westminster Studio, London SW1

## To Register

Please photocopy this booking form for additional delegates.

Complete all relevant sections of this form and either:

**Fax:** 020 7960 6237

**Online:** [www.neilstewartassociates.com/se246](http://www.neilstewartassociates.com/se246)

**Post:** Neil Stewart Associates Ltd, 10 Greycoat Place,  
Westminster, London SW1P 1SB

Alternatively call us on **020 7960 6027** or email us at  
**customer.services@neilstewartassociates.co.uk**

## Delegate Information

se246

Title (Mr/Ms/Dr/Prof/Other)

Full Name

Position

Organisation

Sector:  Health  Social Care  Central/Regional Government  Local Government  Education and Skills  Commercial  
 Non Departmental Public Body / Association or Membership Organisation  3rd Sector Organisation  Criminal Justice

Email

Address

Postcode

Tel No.

Direct Line? (Yes/No)

Fax No.

Training Manager

Email

I have read and agree to the terms and conditions below

Signature

**HOW TO PAY** Please tick the relevant box below

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Maestro Issue No:

Name (as on card):

Issuing Bank:

Cardholder's address:

Postcode:

Signature:

**ADDITIONAL REQUIREMENTS** Please indicate any additional requirements below

## Delegate Rates

Please select the relevant rate from the list below

### Full Rate -

Commercial Sector

£599.00 + VAT @ 20% (£718.80)

### Reduced Rate -

Local Authorities, Central Government Departments and Agencies,  
NHS, PCTs and SHAs, Non Departmental Bodies and other Public  
Sector Organisations

£389.00 + VAT @ 20% (£466.80)

### NAGTO Member Rate -

£329.00 + VAT @ 20% (£394.80)

### Supported Rate -

Voluntary Organisations, Trade Unions

£240.00 + VAT @ 20% (£288.00)

The above fees include all day access to the event, available  
conference papers, buffet lunch and refreshments, for registered  
delegates only. Fees do not include travel costs or accommodation.  
**Shared places are not permitted.**

## Seminar Selection

You may attend one seminar in Session Four.

Places are allocated on a first-come, first-served basis.

Please circle your choice below:

### Session Four:

Seminar 1 2 3

## Live viewing

I am unable to attend this event in person please register me for:

Live streaming at £99.00 + VAT @ 20% (£118.80)

## Satellite conference

£195.00 + VAT @ 20% (£234.00)

Bristol  St Helens

## Terms and Conditions

This booking form constitutes a legally binding agreement. Payment must be received in full before the event. We are not responsible for the non-arrival of confirmation documents: if, by 7 days prior to the conference, you have not heard from us, contact us using the phone number on the brochure. All available conference material including documents, podcasts and in some case films are made available to delegates after the event therefore we do not accept cancellations, whole or in part. Substitutions will be accepted if notified in writing prior to the event, non-arrivals will be liable for the full fee.

All our conferences are recorded and the content is made available on [www.policyreview.tv](http://www.policyreview.tv). If you do not wish to be filmed, your voice recorded or your photograph taken please email [customer.services@neilstewartassociates.co.uk](mailto:customer.services@neilstewartassociates.co.uk) giving your name and the conference you will be attending.

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The personal information you provide will be held on a database by Neil Stewart Associates Ltd. By registering for a conference, Neil Stewart Associates and its subsidiary companies can provide you with information relating to your booking and other services via email, direct mail, telephone or fax. If you do not want to receive this information please write to the Database Manager at Neil Stewart Associates. Your details may also be made available to other carefully selected companies.

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Delegates from outside the UK who book to attend an NSA conference must send their remittance in time to clear funds no later than 2 weeks before a one day conference. Bookings from overseas delegates will be subject to the cancellation policy specified on the booking form.