Leeds Community Healthcare NHS
NHS Trust

HALP
Homeless Accommodation Leeds Pathway

Improving hospital discharge for homeless people.

Dr Rhiannon Davies, March 2015.

Overview of the service 1

- Partnership between St Georges Crypt and York Street Health Practice.
- Funded from the Better Care Fund.
- 2 F/T Care Navigators, 1 F/T Nurse, 5 GP sessions plus support staff from St Georges Crypt.
- 3 Single bedrooms provided at St Georges Crypt.

Overview of the service 2

Aims:

- Improve the quality of inpatient stay and discharge for homeless people.
- Coordinate integrated care following hospital discharge preventing readmission to hospital.
- Improve access to health services in order to reduce morbidity and mortality in homeless people.

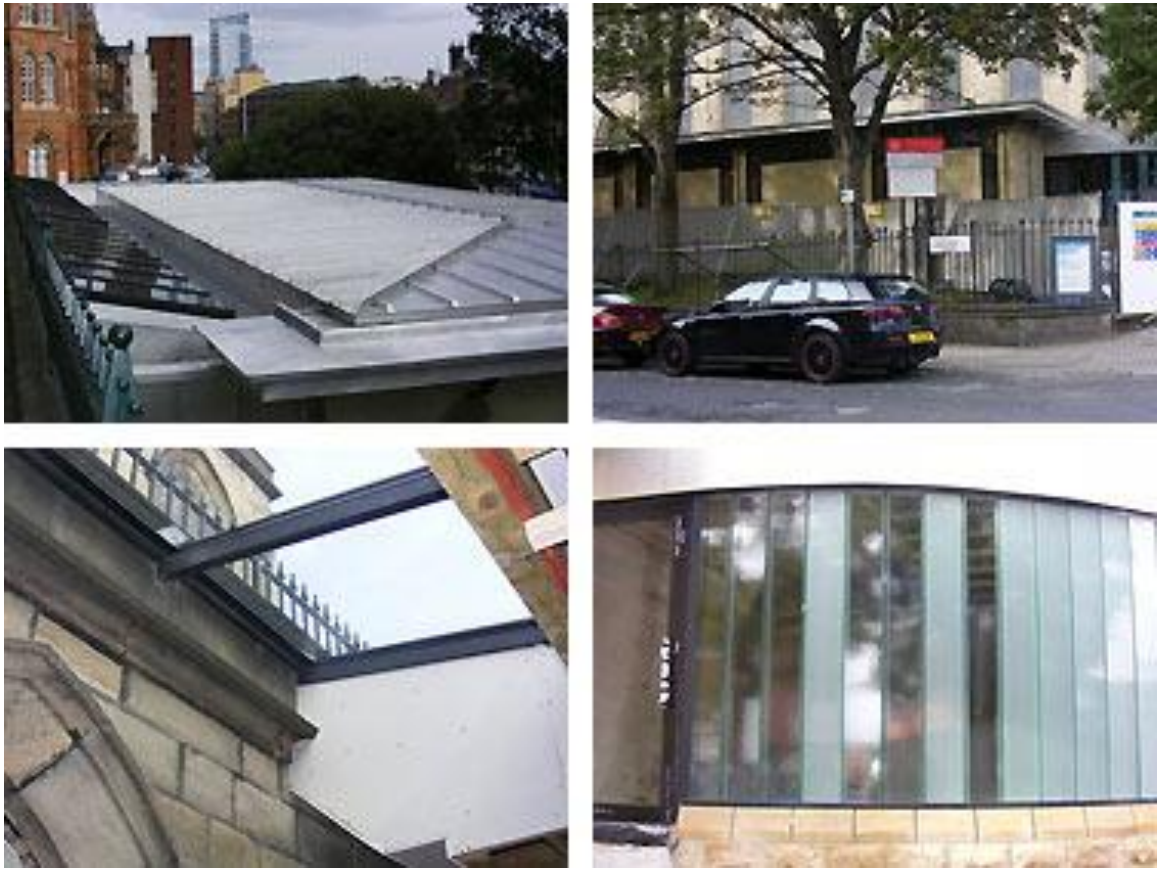
St Georges Crypt

- A Charity in the City of Leeds, working with the homeless, the vulnerable and those suffering from addiction.
- Established in the 1930's.
- Services offered include:
  - Day Centre : food, advice and practical support
  - Overnight Centre: 15 bedrooms
  - Hub (No second night out protocol)
  - Training, engagement, floating support.

Crypt in the 1930s

Intermediate care beds

- For those discharged from hospital with ongoing physical health concerns and who would otherwise be rough sleeping.
- Enable appropriate discharge from hospital for those who would otherwise be unfit for discharge due to their housing status.
- Provide opportunity for ongoing case management from HALP team and addressing health needs to avoid early readmission.



Crypt today

Process (1)

- Referral (by phone) to Crypt team.
- Admission lists reviewed daily.
- Holistic assessment – aim within 48hrs (often same day).
- Care Plan based on assessment.

Process (2)

- Types of issues managed:
  - Wound care needing ongoing input on discharge.
  - Support to stabilise and monitor Long Term Condition.
  - Support whilst needing Direct Observed Medication.
  - Joined up care – Temp. Registration with YHSP.
  - Communication with other teams.

Process (3)

- Care Navigator Input:
  - Support to make housing applications
  - Support to get paperwork / id etc.
  - Coordinating with multiple agencies.
  - Support to access benefits.
  - Signposting.
  - Supporting to access aftercare (follow up appointments and investigations).

Crypt Life

Outcomes

- Since April 2014 to Mid Nov. 2014:
  - HALP has worked with 89 individuals
  - HALP prevented 642 hospital bed days
  - Yet to evaluate readmission rates and other 'softer' markers.

  HALP is now supported by Leeds Health and Wellbeing board and written into their strategy.

Links and contacts

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http://www.stgeorgescrypt.org.uk/charity/

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