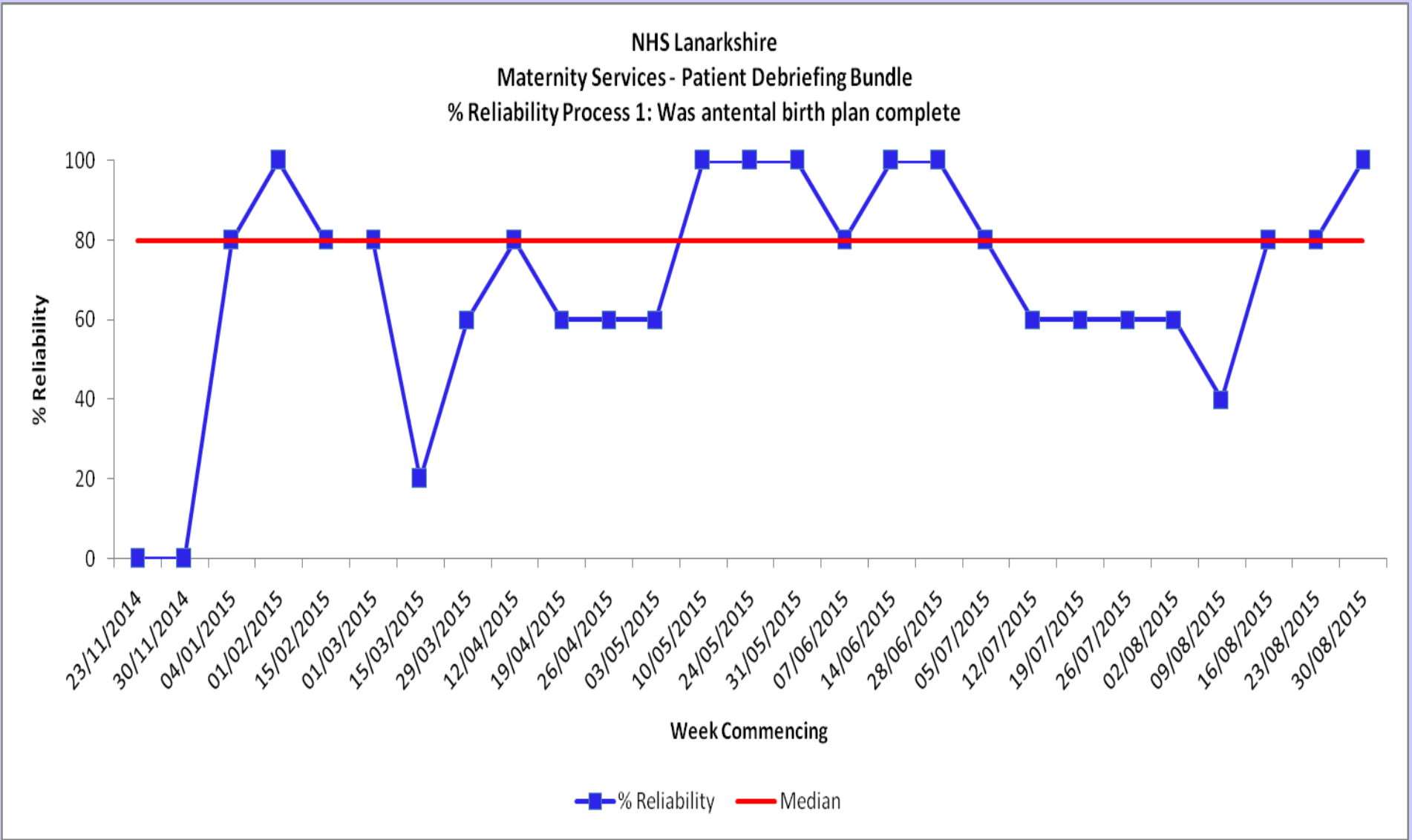
Observing reliability using improvement methodology – run charts



Revisiting the birth plan in labour

NHS Lanarkshire

Labour

Labour and birth record: Initial assessment for spontaneous labour (continued)

Discussion of preferences for labour and birth

Comments and details of any revised preferences

Skin to skin
Baby for im Vit K.
[redacted] to cut cord – delayed cord clamping.
Analgesia – entonox and TENS.
* Does not wishe oxytocin for 3rd stage unless she decides otherwise at delivery
Signature: [illegible] Date 13/9/15 12:

Plans for initial care following discussion with the woman

Uneventful pregnancy – 1 episode of Reduced F
Initially green pathway but ? decelerati
heard therefore CTG commenced

Circle Pathway as per KCND Pathways for Maternity care Green – Midwife Led Care Red – Maternity Tea

Lead Care Provider for Intrapartum Care

Initial monitoring intentions for fetal heart rate:

Method electronic Reason for choice ? deceleration heard.

Frequency Continuous Signature: [redacted] Date 13/9/15 12:00

Labour and birth record: Initial assessment for spontaneous labour (continued)

Discussion of preferences for labour and birth

Comments and details of any revised preferences

open-minded regarding analgesia.
Active 3rd stage.
Skin to skin following delivery.
[redacted] not keen to cut cord but may change his
Baby for vitamin K.
Plans to artificial feed.

Signature: [redacted] Date 13/9

Plans for initial care following discussion with the woman

Continuous monitoring.
Analgesia as required.
Mobile labour.
Red Pathway due to social factors.
Height of uterus measured = dates.

Circle Pathway as per KCND Pathways for Maternity care Green – Midwife Led Care Red – Matern

Lead Care Provider for Intrapartum Care Medical Staff

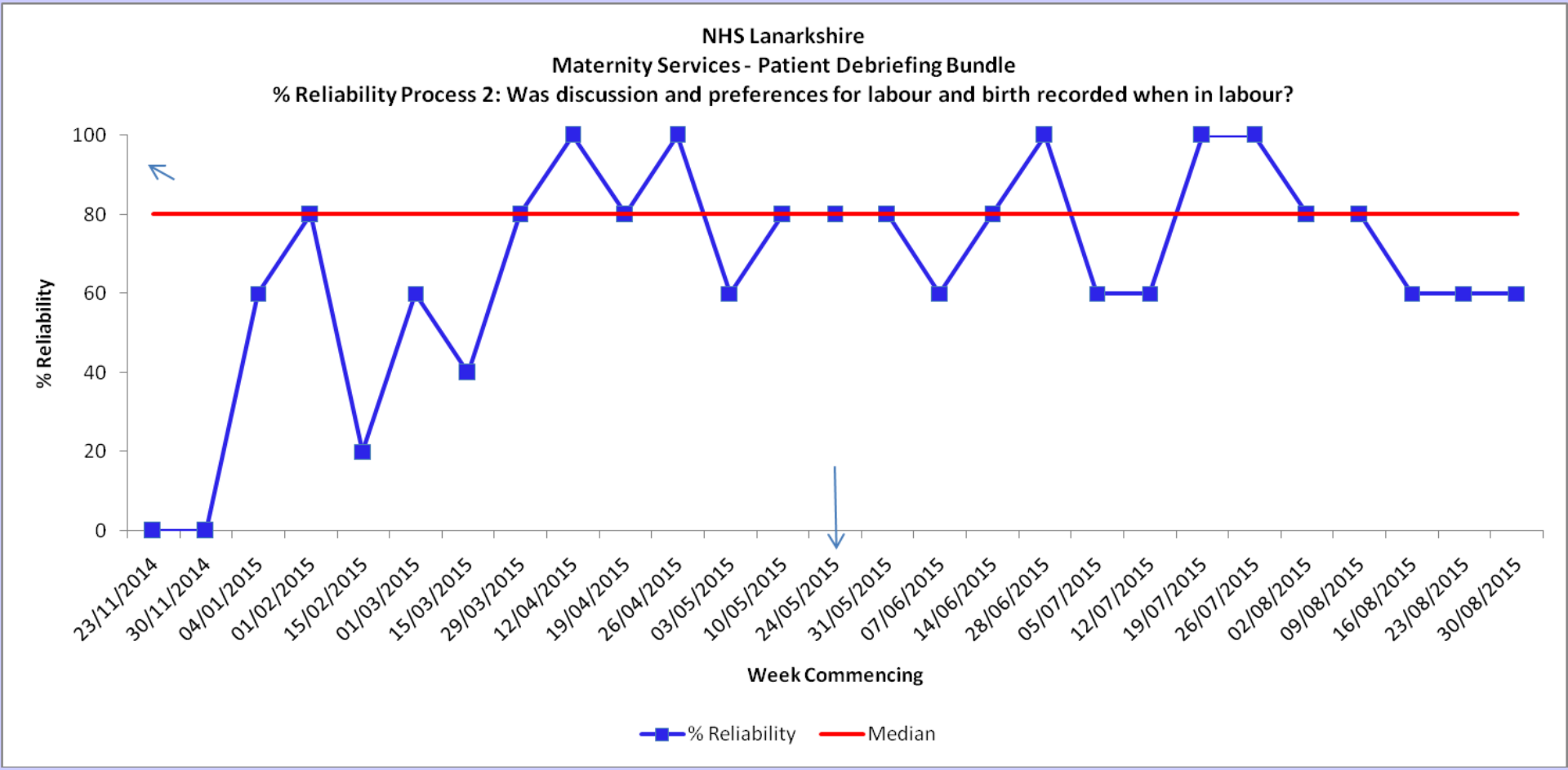
Initial monitoring intentions for fetal heart rate:

Method CTG Reason for choice Red Pathway

Frequency Continuous Signature: [redacted] Date 13/9/15 10:00

"Signature" page at the back of the record

NHS Lanarkshire



Post birth was labour and birth discussed and preferences met? Evidence of teach back

NHS Lanarkshire

Labour and birth summary - mother page 1

	Date	Onset	Duration		Print name	Designation
First stage	/ /	:		Delivered by PIN Number of delivering Midwife	Dr	Registrar
Second stage	/ /	: LUCS		Also present		Mi dwife
Third stage		:				
End of third	/ /	:				
Total duration of labour						
SRM /ARM	03 09 15	23:20				

Emergency

Type of delivery (If operative delivery, ensure that operative delivery pages are completed)

Emergency Lucs

Induction of labour ☑ No ☐ Yes

Indication

Augmentation of labour ☐ No ☑ Yes

Indication slow progress - 1st stage

Presence of meconium liquor ☑ 1st stage ☑ 2nd stage

Description of meconium thin

Maternal pyrexia in labour ☑ No ☐ Yes

Maternal antibiotics given ☐ No ☑ Yes

Details prophylactic

Shoulder dystocia at birth ☑ No ☐ Yes

Maternal bloods taken ☐ No ☑ Yes

Indication theatre

One-to-one midwifery care received throughout labour & childbirth ☐ No ☐ Yes

Comments

Analgesia in labour (tick all that apply)

☐ T.E.N.S. ☑ Nitrous oxide & oxygen

☐ Birth pool ☑ IM opiates

☐ Epidural ☐ Water Birth

Other

Analgesia for birth/third stage complication

☐ Spinal ☐ Epidural ☐ Pudendal block

☑ Combined spinal epidural ☐ General

Other

Labour & birth discussed ☐ No ☑ Yes

Preferences for labour & birth met ☑ No ☐ Yes

Comments ? aware of reasons for Em Lucs and happy with care received.

Signature: Date 4/9/15

Debriefed using "Teach Back" Katrina states "I got to 9½cm dilated and my BP was high and baby's heart rate was up and down, she was lying on the wrong position and it was safer for me and her to go for a section. Even though I didn't want a section I was relieved when they offered me one and I'm happy she is here safe."

Instruments Tracking Label

Synergy Health CAESAREAN SECTION **2014** S/N: 232448550 P/C: U006667TR0464945C

Please complete the "Whose Signature" page at the back of the record

SWHMR36

Labour and birth summary - mother page 1

	Date	Onset	Duration		Print name	Designation
First stage	13/9/15	03:00	8:24	Delivered by PIN Number of delivering Midwife	V Grove	RM
Second stage	13/9/15	11:24	0:05	Also present	M Robertson	RM
Third stage	13/9/15	11:29	0:09			
End of third	13/9/15	11:38				
Total duration of labour						
SRM /ARM	13/9/15	~~02:00~~ 11:21	0:08			

Type of delivery (If operative delivery, ensure that operative delivery pages are completed)

SVD

Induction of labour ☑ No ☐ Yes

Indication

Augmentation of labour ☑ No ☐ Yes

Indication

Presence of meconium liquor ☐ 1st stage ☐ 2nd stage

Description of meconium

Maternal pyrexia in labour ☑ No ☐ Yes

Maternal antibiotics given ☑ No ☐ Yes

Details

Shoulder dystocia at birth ☑ No ☐ Yes

Maternal bloods taken ☐ No ☑ Yes

Indication Keen for epidural.

One-to-one midwifery care received throughout labour & childbirth ☐ No ☑ Yes

Comments

Analgesia in labour (tick all that apply)

☐ T.E.N.S. ☑ Nitrous oxide & oxygen

☐ Birth pool ☑ IM opiates

☐ Epidural ☐ Water Birth

Other

Analgesia for birth/third stage complication

☐ Spinal ☐ Epidural ☐ Pudendal block

☐ Combined spinal epidural ☐ General

Other

Labour & birth discussed ☐ No ☑ Yes

Preferences for labour & birth met ☐ No ☑ Yes

Comments DAD not present for delivery, however Lisa did not wish someone to go downstairs for him as she felt he was too "squeamish" to be prese

Signature: Date 13/9/15

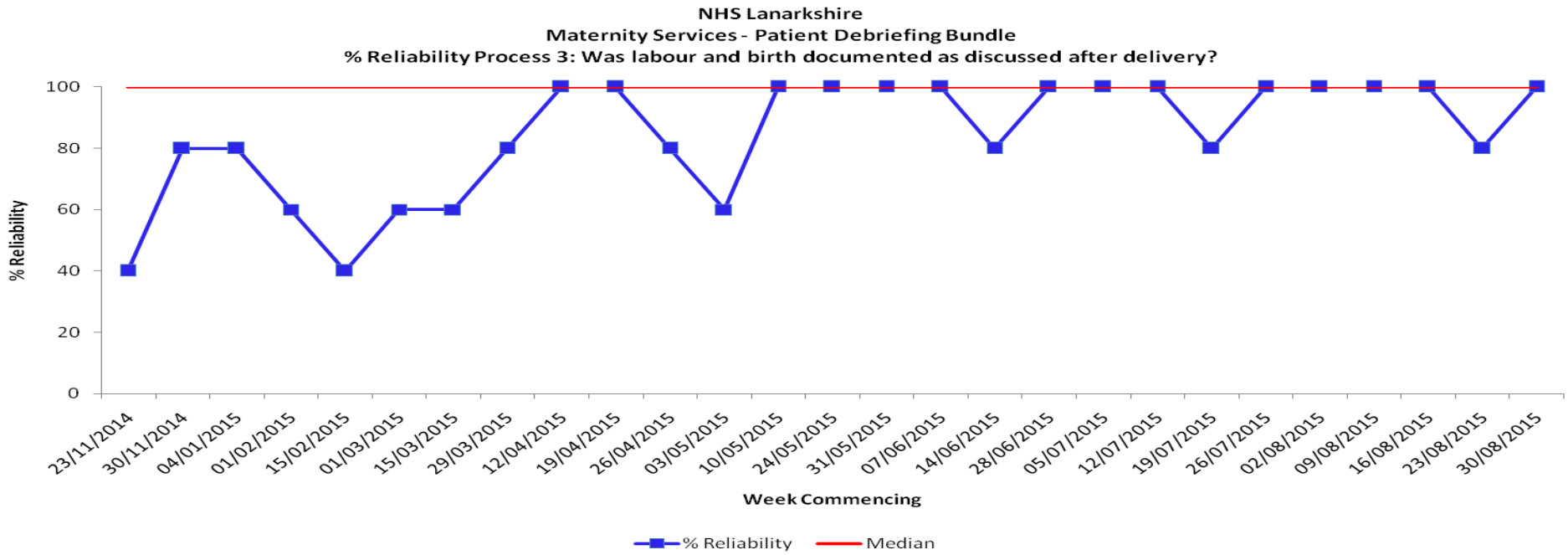
Debriefed using "Teach Back" MUM states "I'm delighted my boy got here so easily after my last delivery being so difficult". DAD states he didn't mind missing the delivery "as long as the wee man is alright that's all that matters".

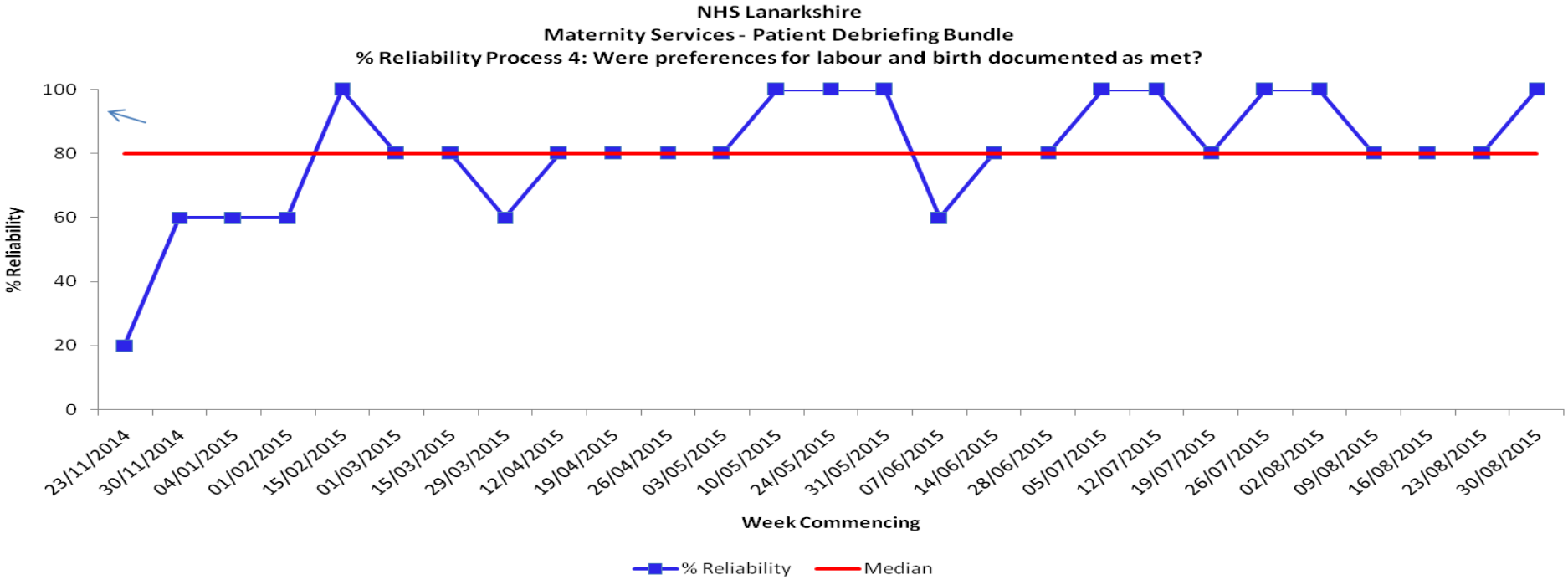
Instruments Tracking Label

NORMAL DELIVERY **2014** BLUE SN:232580490 PC:U006667TR0460893049

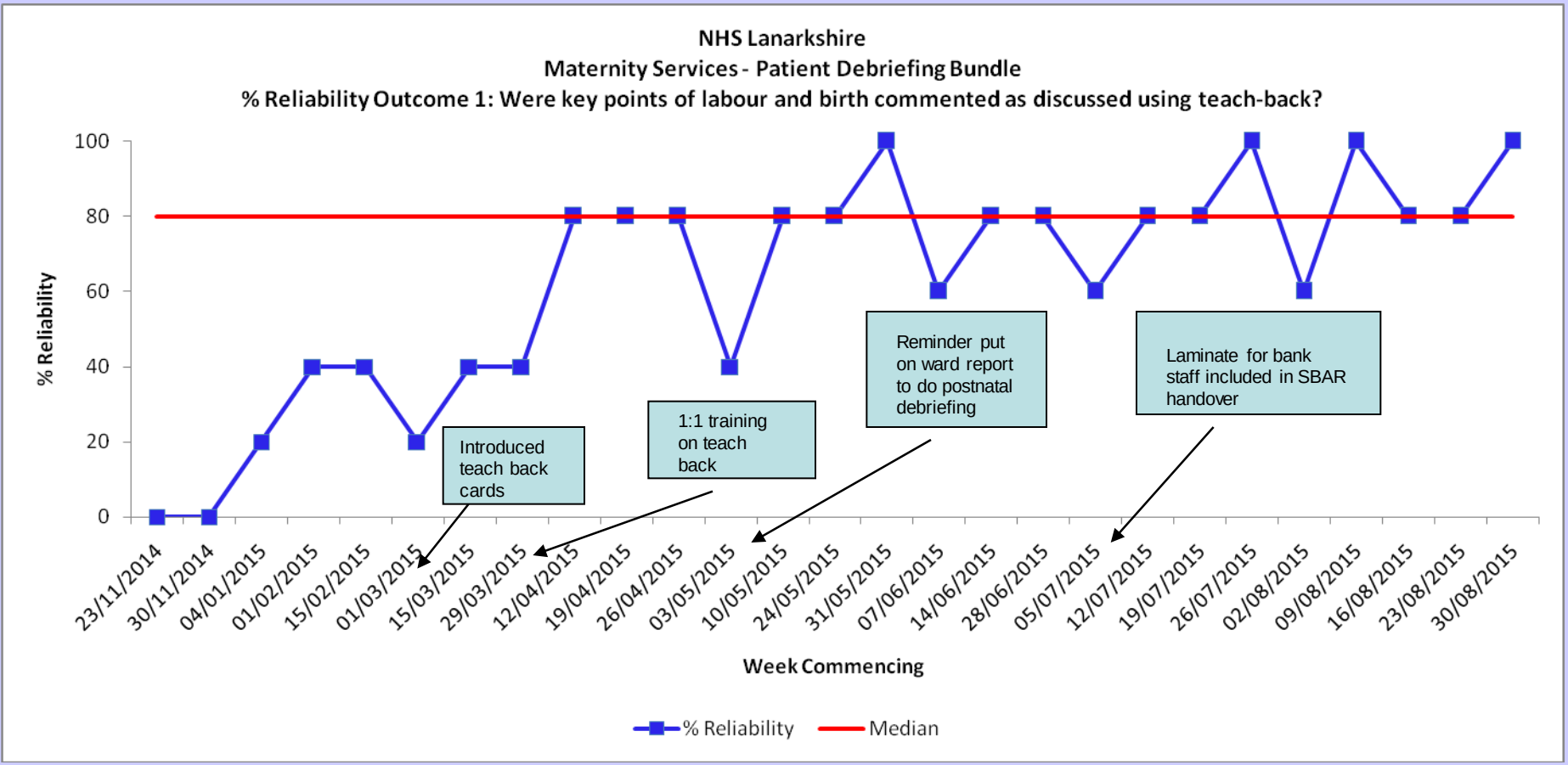
Please complete the "Whose Signature" page at the back of the record

SWHMR36


NHS Lanarkshire
Maternity Services - Patient Debriefing Bundle
% Reliability Process 3: Was labour and birth documented as discussed after delivery?
% Reliability
100
80
60
40
20
0
23/11/2014
30/11/2014
04/01/2015
01/02/2015
15/02/2015
01/03/2015
15/03/2015
29/03/2015
12/04/2015
19/04/2015
26/04/2015
03/05/2015
10/05/2015
24/05/2015
31/05/2015
07/06/2015
14/06/2015
28/06/2015
05/07/2015
12/07/2015
19/07/2015
26/07/2015
02/08/2015
09/08/2015
16/08/2015
23/08/2015
30/08/2015
Week Commencing
% Reliability
Median


NHS Lanarkshire
Maternity Services - Patient Debriefing Bundle
% Reliability Process 4: Were preferences for labour and birth documented as met?
% Reliability
100
80
60
40
20
0
23/11/2014
30/11/2014
04/01/2015
01/02/2015
15/02/2015
01/03/2015
15/03/2015
29/03/2015
12/04/2015
19/04/2015
26/04/2015
03/05/2015
10/05/2015
24/05/2015
31/05/2015
07/06/2015
14/06/2015
28/06/2015
05/07/2015
12/07/2015
19/07/2015
26/07/2015
02/08/2015
09/08/2015
16/08/2015
23/08/2015
30/08/2015
Week Commencing
% Reliability
Median

Evidence of a shift in practice using improvement methodology



Improving the birth experience

NHS Lanarkshire

Developed a patient experience leaflet. Given to women 5 per week.

Questions would address the **5'Must do with Me'**

- 60 questionnaires given with 48 completed (80%)

Questions have 2 positive, 1 neutral & 2 negative responses

- What matters to you? – **100% positive response**
- Who matters to you? – **100% positive response**
- What information do you need?- **1 neutral response 2%**
- Personalised contact – **1 negative response 2%**
- Nothing about me without me – **100% positive response**
- Were you treated with dignity & Respect? – **100% positive response**

What we did well?

"I was kept informed at all times, people were very respectful"

"My midwife was absolutely brilliant really chatty, confident and I always felt reassured by her. Also came across professional which helped me through labour"

Reassuring, Respectful,

Listened to, approachable,

Professional

Informed, supportive

Positive experience

"I was listened to"

"Patient and understanding staff. Midwife was amazing throughout labour and delivery and clearly explained each stage. Very reassuring as this was my first baby"

"During my labour, I felt that the experience was handled efficiently due to the determination and professionalism of the midwives involved, therefore increasing the trust in those involved in our care"

"Midwives always friendly and approachable and answered all questions and queries"

What could we have done better?

"partner not informed re visiting hours (9am – 9PM). Huge disappointment when at 11pm he was told he would have to leave. wanted to spend first night with baby and I would have used his support while I tended to my needs post birth (lack of energy and mobility). Otherwise both very happy with experience"

"Been more readily available when I first arrived at the triage ward. I had to wait a lengthy time on any sort of pain relief

"Not all my birth plan adhered to – I asked for delayed cord clamping and for daddy to cut the cord but this didn't happen"

Thank you

any questions?