'The Lives We Lead, The Leaders We Need'
Suffolk: A forerunner of Total Place
Jeremy Pembroke, Leader
Andrea Hill, Chief Executive
Suffolk
County Council

Leadership from the top
• Public sector faces unprecedented change
• Total commitment to join up Suffolk's public sector
• The future is collaboration
Public Service Village
£20m new shared public building for district and county services
West Suffolk House
Suffolk
County Council

Suffolk's 'The Lives We Lead' is a forerunner of Total Place
Started Summer 2008: 460 people involved
3 objectives:
• build real trust
• find efficiencies across Suffolk whole system
• engage with public differently to get new perceptions
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Outcomes

- Real trust
- Innovation Summit
- Collaborative Cookbook
- High Demand families
- Suffolk-wide Apprenticeship scheme

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The Lines We Lead - New Horizons

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Lessons Learnt or Dos and Don’ts

- It takes more time than the pilots have
- Don’t be afraid of the journey
- Do use burning platform of public sector funding crisis
- Do get a project agitator

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Suffolk's key messages

- This is not just about counting: it's about changing behaviour
- The collaborative leadership journey is about creating emotional commitment
- Believe this can work
- Help government to have the courage to allow savings across the whole system

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The Leaders in their own words…

[redacted]

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The Leaders in their own words…

[redacted]

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Thank you for listening

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