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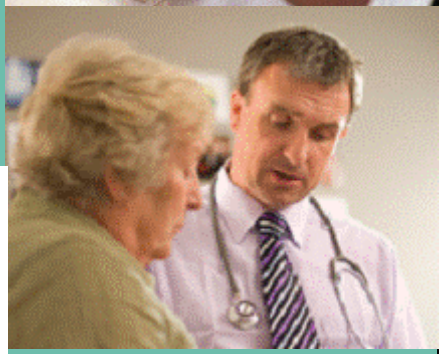
Quality, Productivity and Total Place – a whole systems answer?

Mike Farrar
CE NHS North West



Healthier Horizons

A Whole System Approach

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" A system must have an aim.
Without an aim, there is no system.
…A system must be managed.
The secret is cooperation between
components toward the aim…"

W. Edwards Deming (The New Economics)

Total Place as a Whole System

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- Natural Evolution
- What is the aim of Total Place?
- Where do you draw the boundaries?
- Inputs and outputs
- Tolerating uncertainty and disagreement

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Quality and Productivity in Health Systems

Quality
Innovation
Productivity
Prevention

Creating Pull Factors

Better **Care** Better **Health** Better **Life**

Quality and Innovation

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- Light Bulb Moments
- Design Solutions, not services

Productivity & Prevention

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- Acting on the right scale
- How far upstream can you go?
- Where do you find the resources to fund preventative work?
- How fast dare you travel?

Total Place & Health – Challenges Ahead

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- Taking Money Out
- Accountability
- Making it easier to do the right thing
- Working at the right spatial level

Total Place and Health

Challenges ahead

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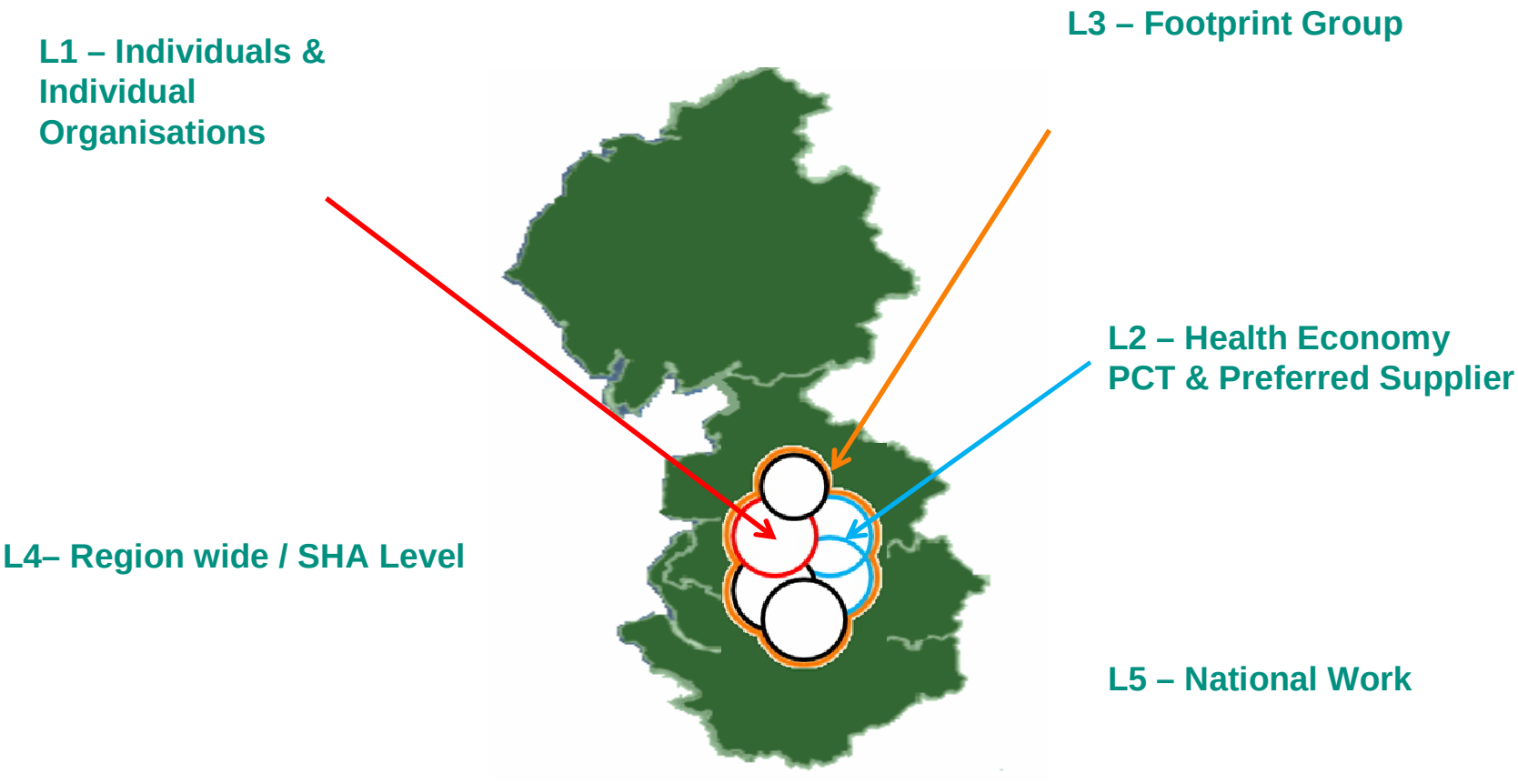

A Whole System Approach

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“ Everything effects everything else in one way or another.

Whether you are aware of that or not does not change the fact that this is what is happening.

This causes you to pay more attention to what you do, and learn the right lessons from your experience.”

John Woods (Work in Progress)