International Student Experience: Views from the National Student Survey

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Ipsos MORI

National Student Survey

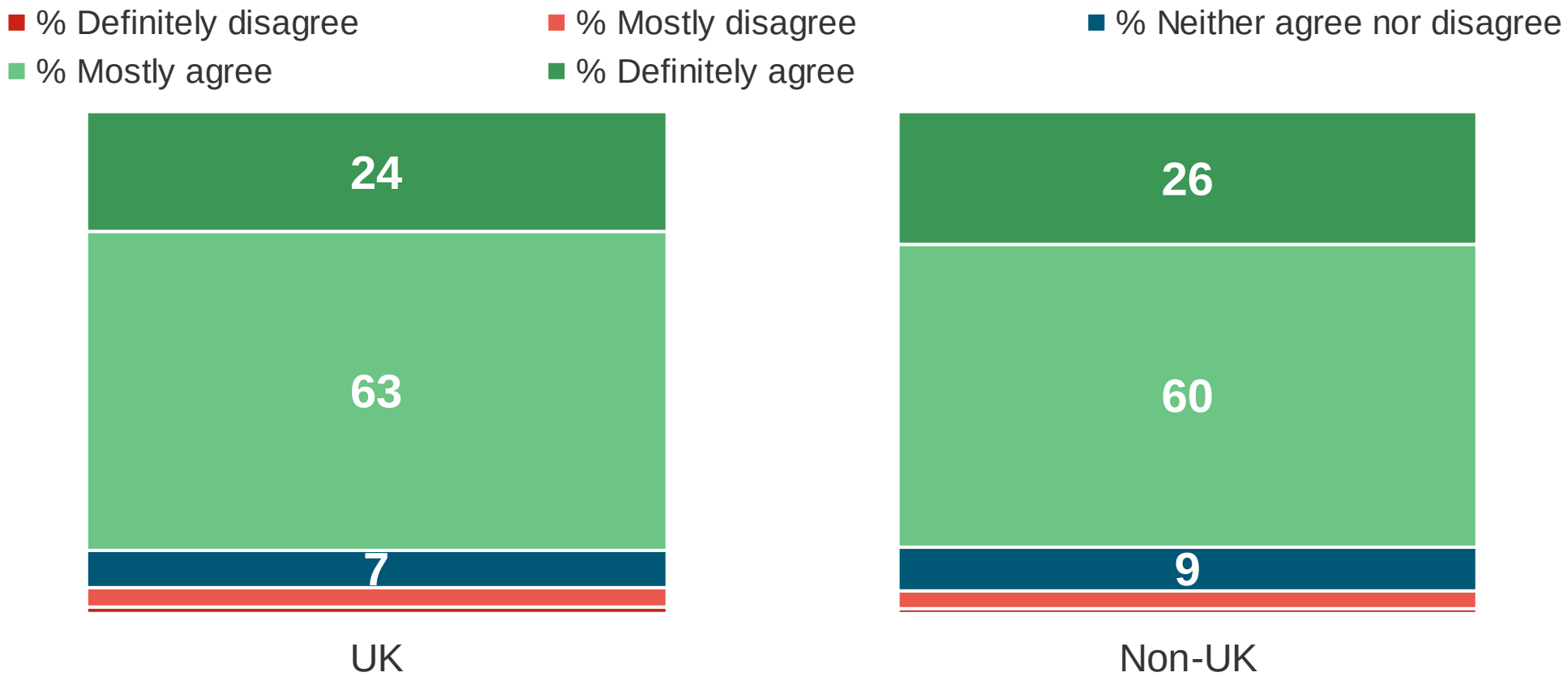
- Survey of UK final year undergraduates
- c.400,000 students (in 2010)
- c.244,000 respondents
- c.40,000 non-UK domiciled students
- c.23,000 non-UK respondents

The NSS covers

- Teaching on my course
- Assessment and feedback
- Academic support
- Organisation and management
- Learning resources
- Personal development
- Overall satisfaction

The teaching on my course

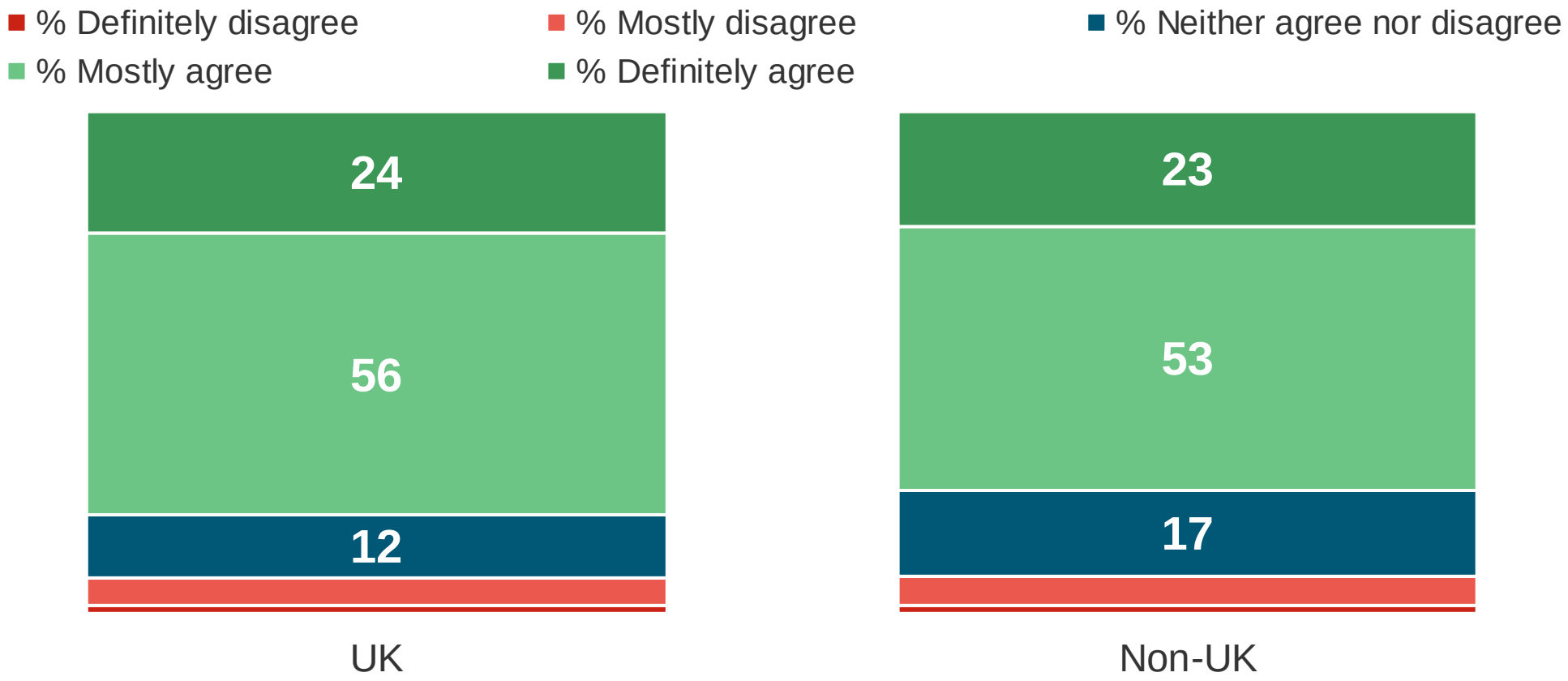
Staff are good at explaining things



Base: 244,000 students, NSS, fieldwork dates Jan – April 2010

Source: Ipsos MORI

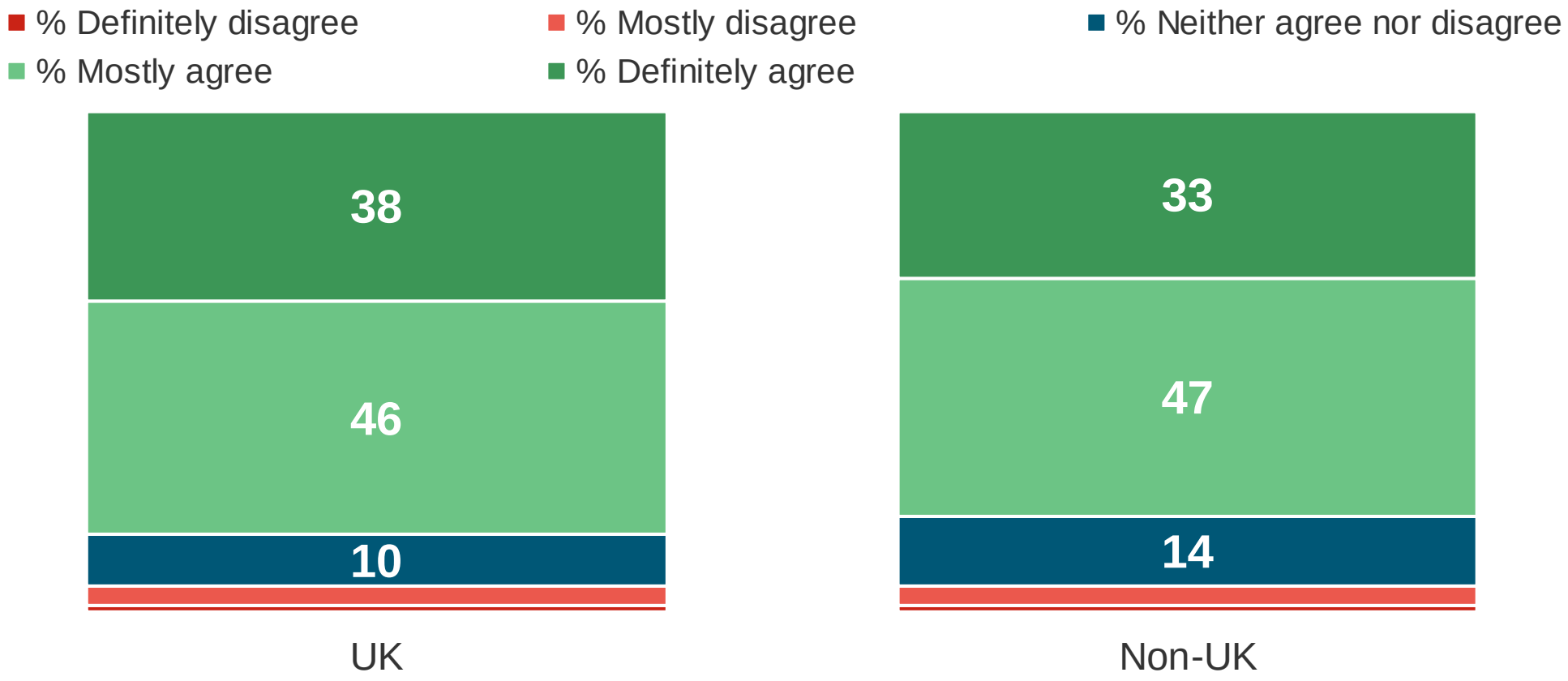
Staff have made the subject interesting



Base: 244,000 students, NSS, fieldwork dates Jan – April 2010

Source: Ipsos MORI

Staff are enthusiastic about what they are teaching



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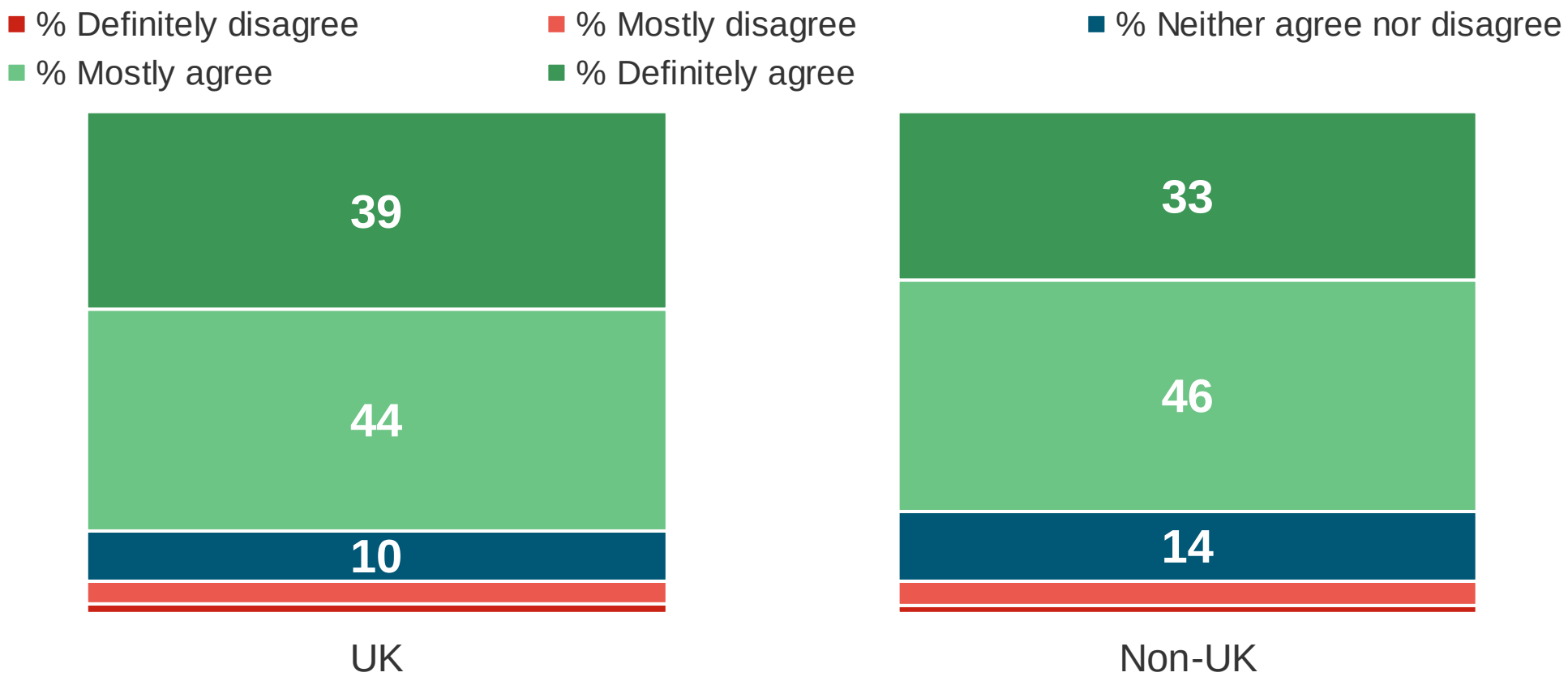
Source: Ipsos MORI

The course is intellectually stimulating



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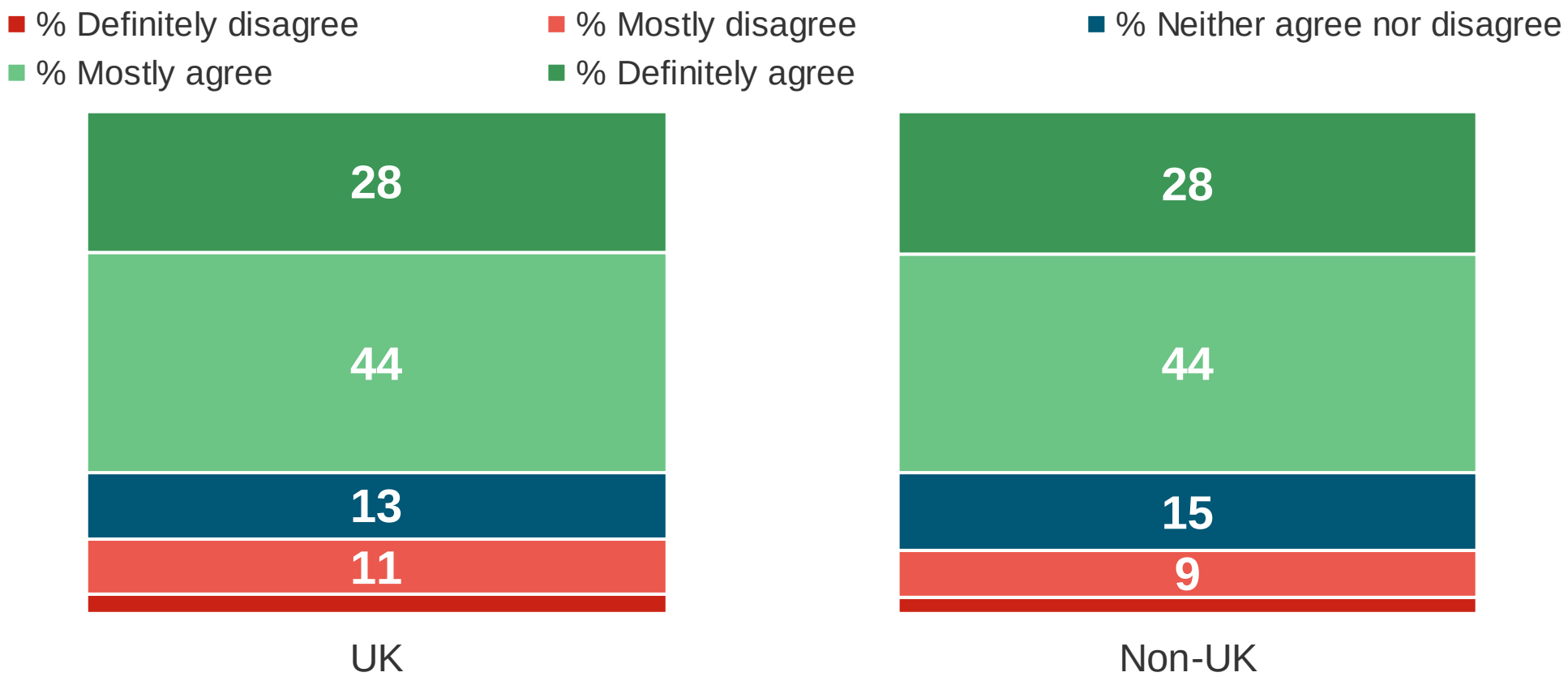
Source: Ipsos MORI

Assessment and feedback

The criteria used in marking have been clear in advance



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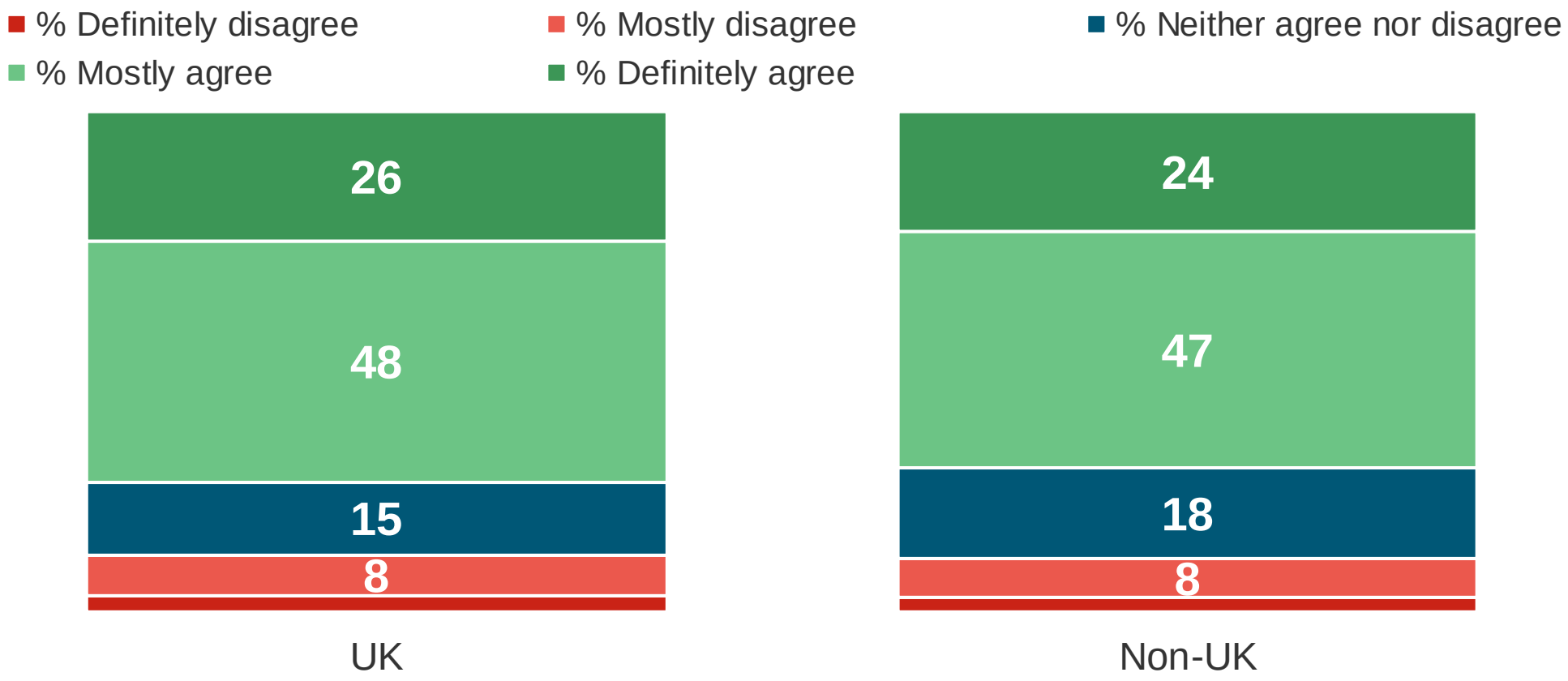
Source: Ipsos MORI

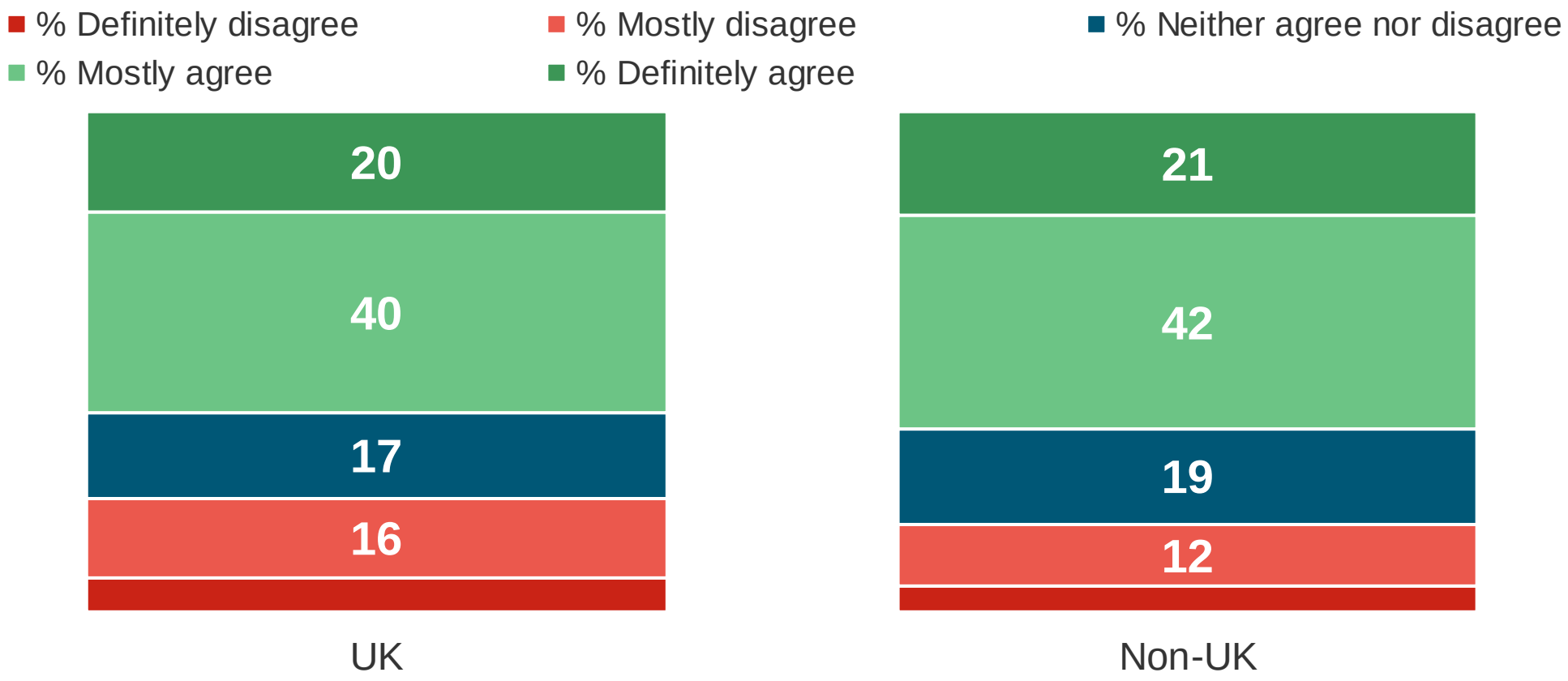
Assessment arrangements and marking have been fair



Base: c.244,000 students, NSS, fieldwork dates Jan – April 2010

Source: Ipsos MORI

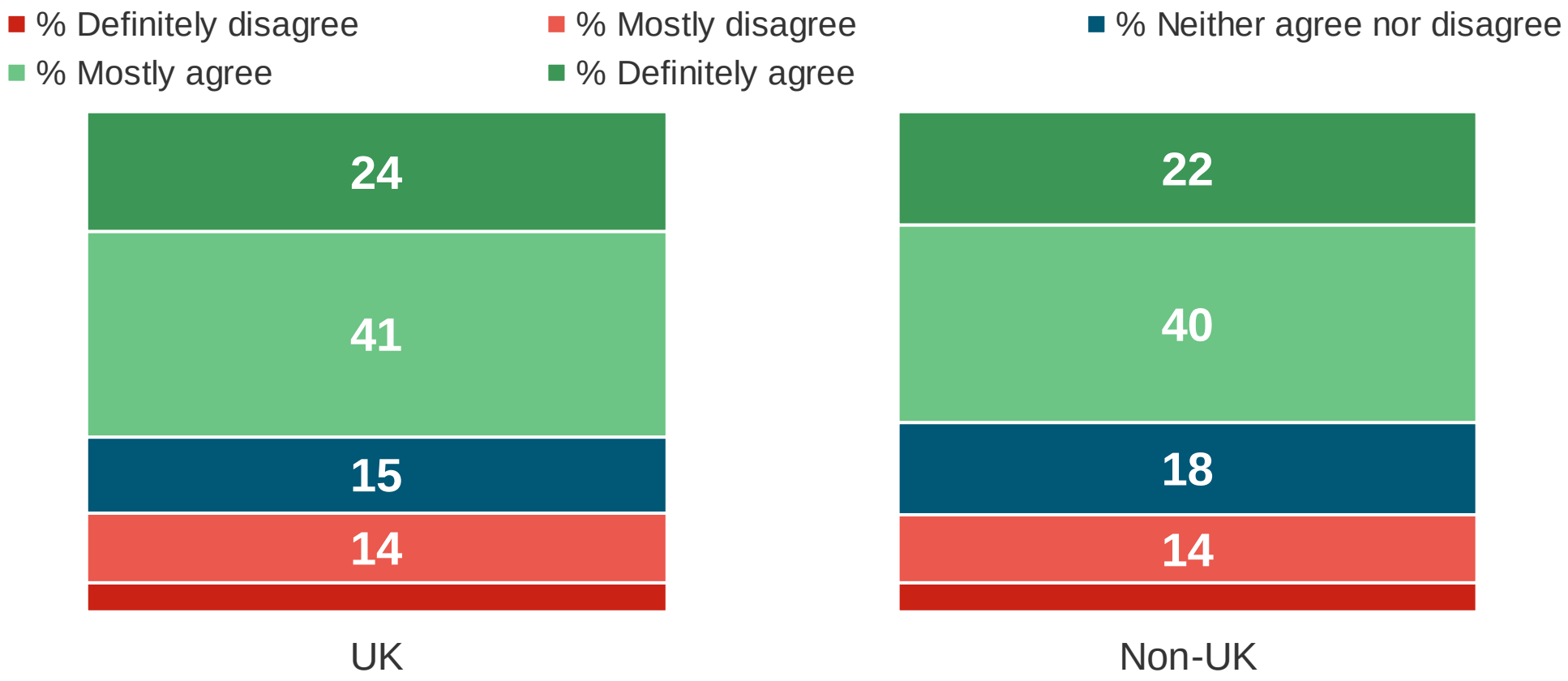
Feedback on my work has been prompt



Base: c.244,000 students, NSS, fieldwork dates Jan – April 2010

Source: Ipsos MORI

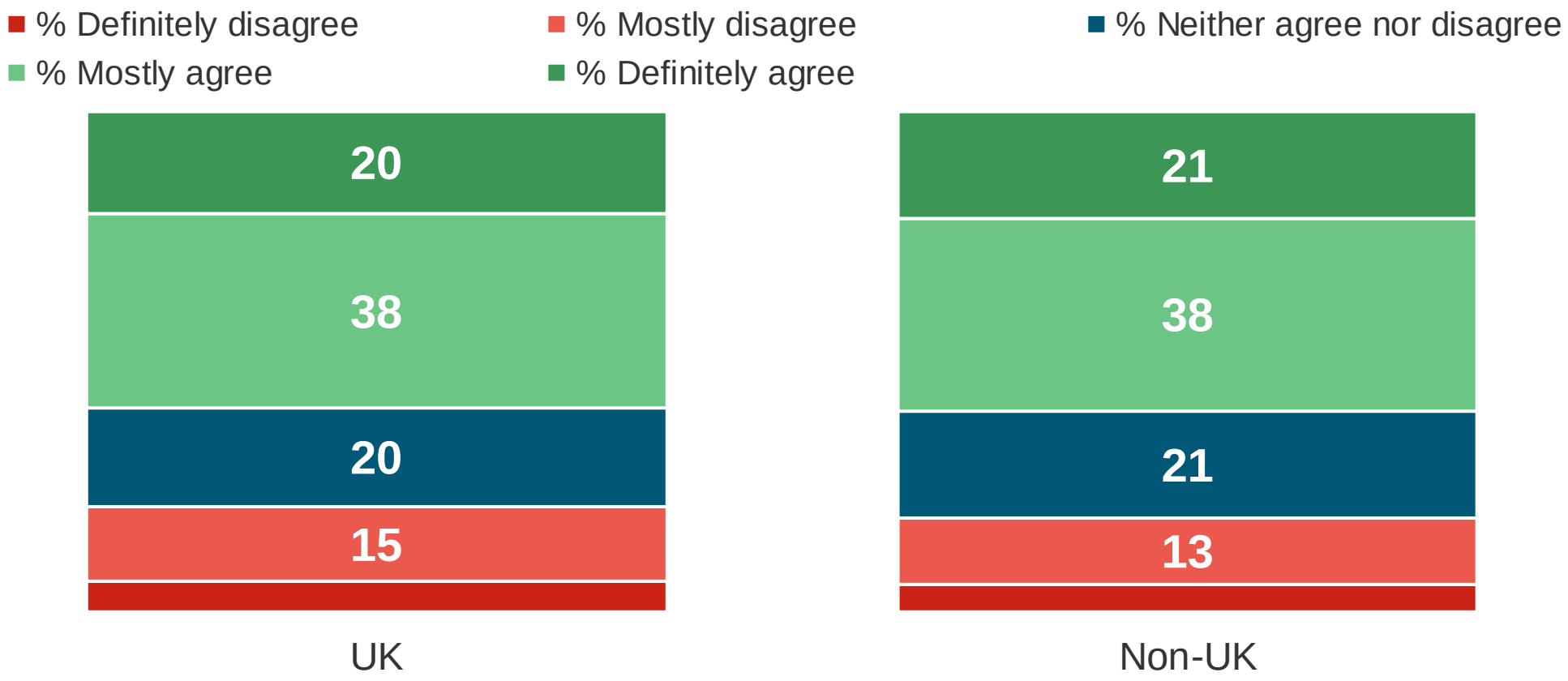
I have received detailed comments on my work



Base: c.244,000 students, NSS, fieldwork dates Jan – April 2010

Source: Ipsos MORI

Feedback on my work has helped me clarify things I did not understand

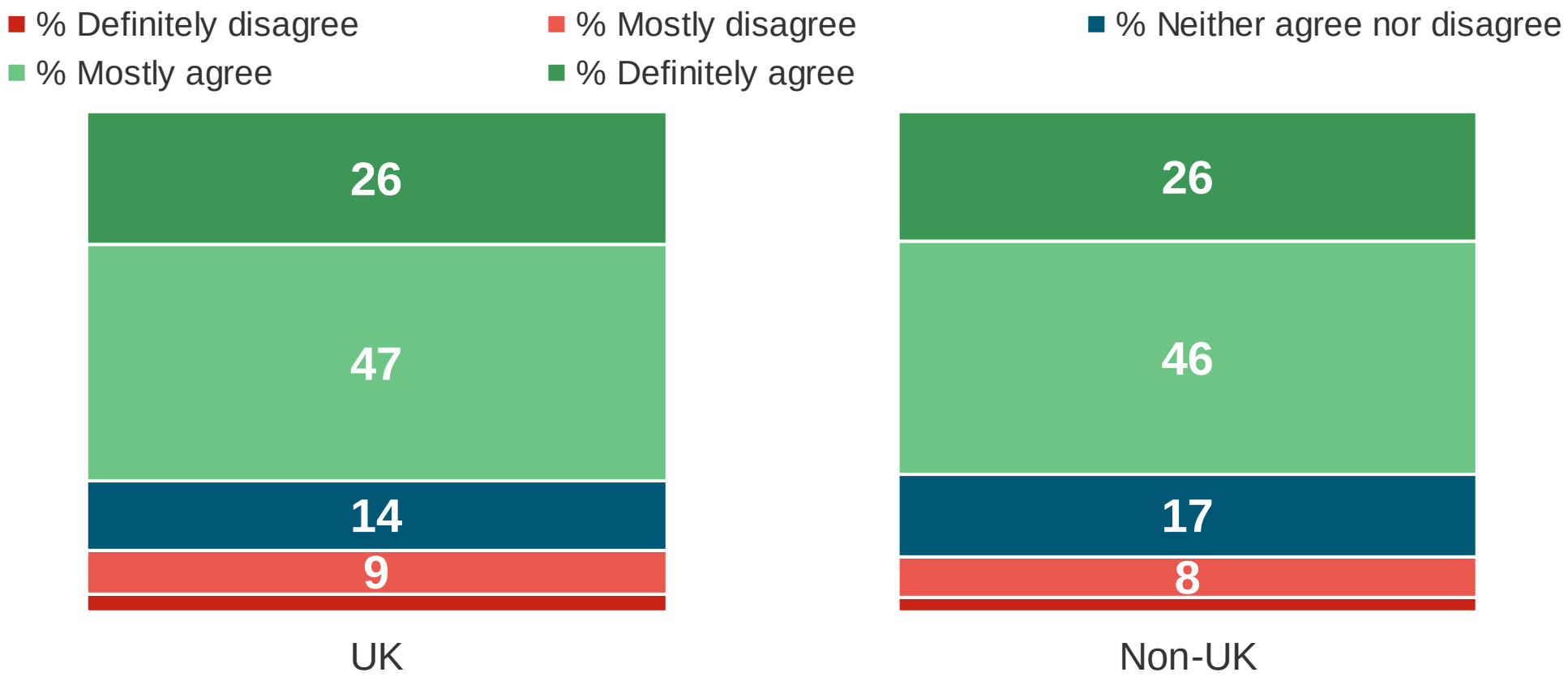


Base: c.244,000 students, NSS, fieldwork dates Jan – April 2010

Source: Ipsos MORI

Academic support

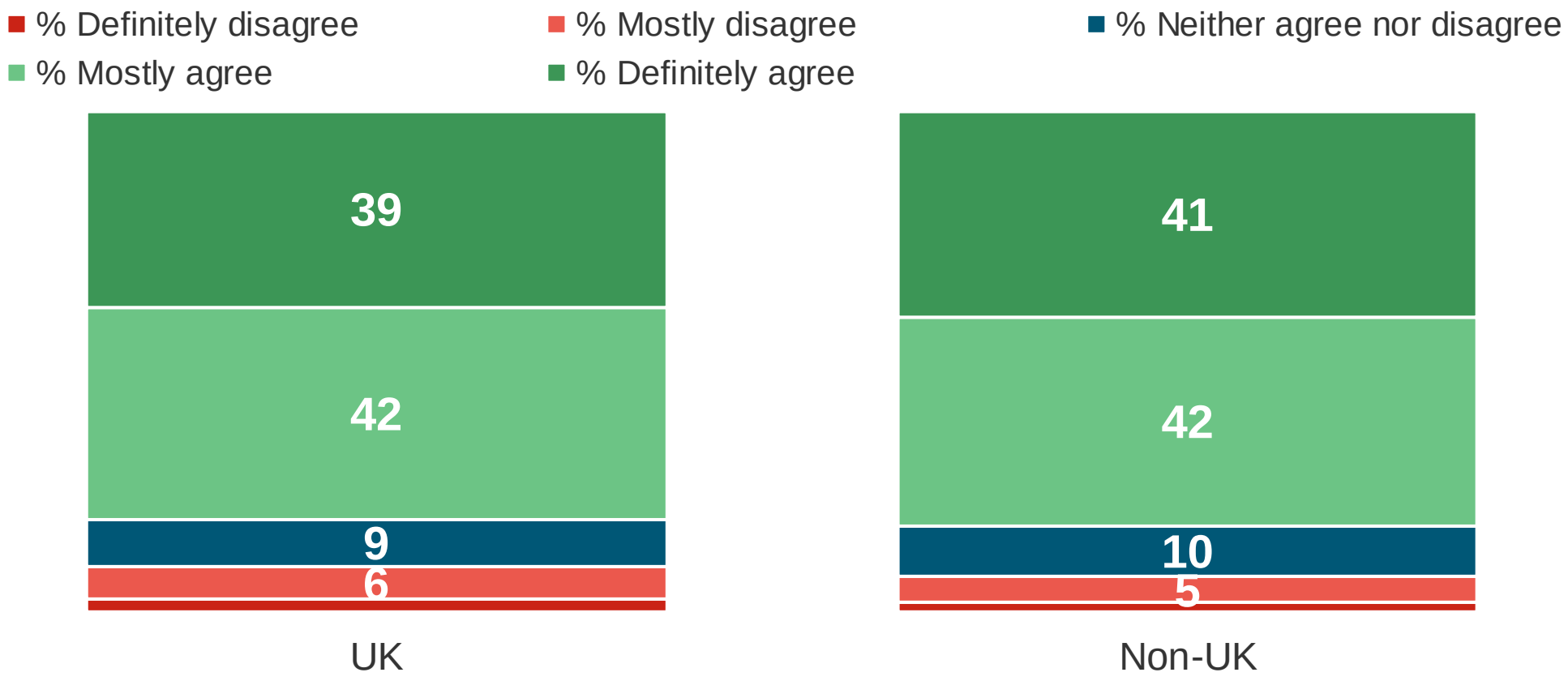
I have received sufficient advice and support with my studies



Base: c.244,000 students, NSS, fieldwork dates Jan – April 2010

Source: Ipsos MORI

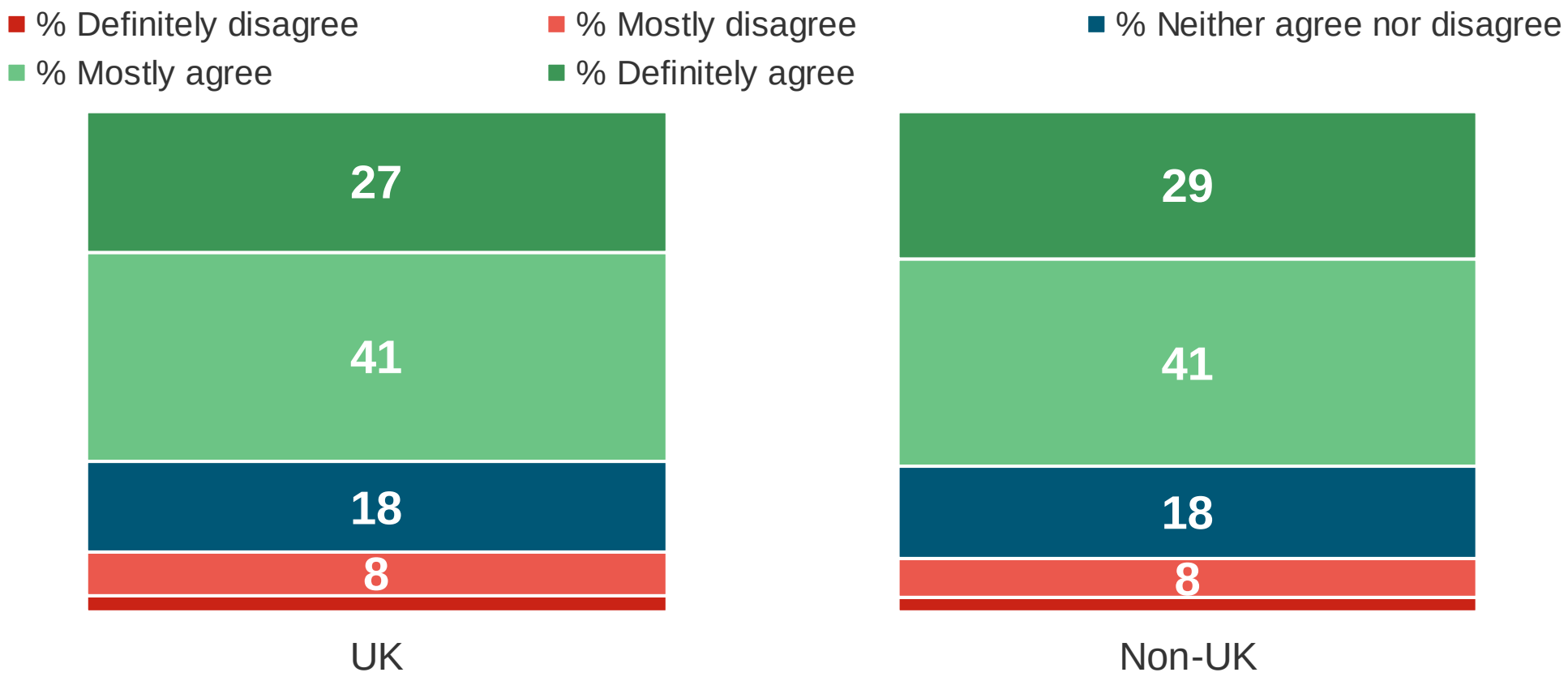
I have been able to contact staff when I needed to



Base: c.244,000 students, NSS, fieldwork dates Jan – April 2010

Source: Ipsos MORI

Good advice was available when I needed to make study choices

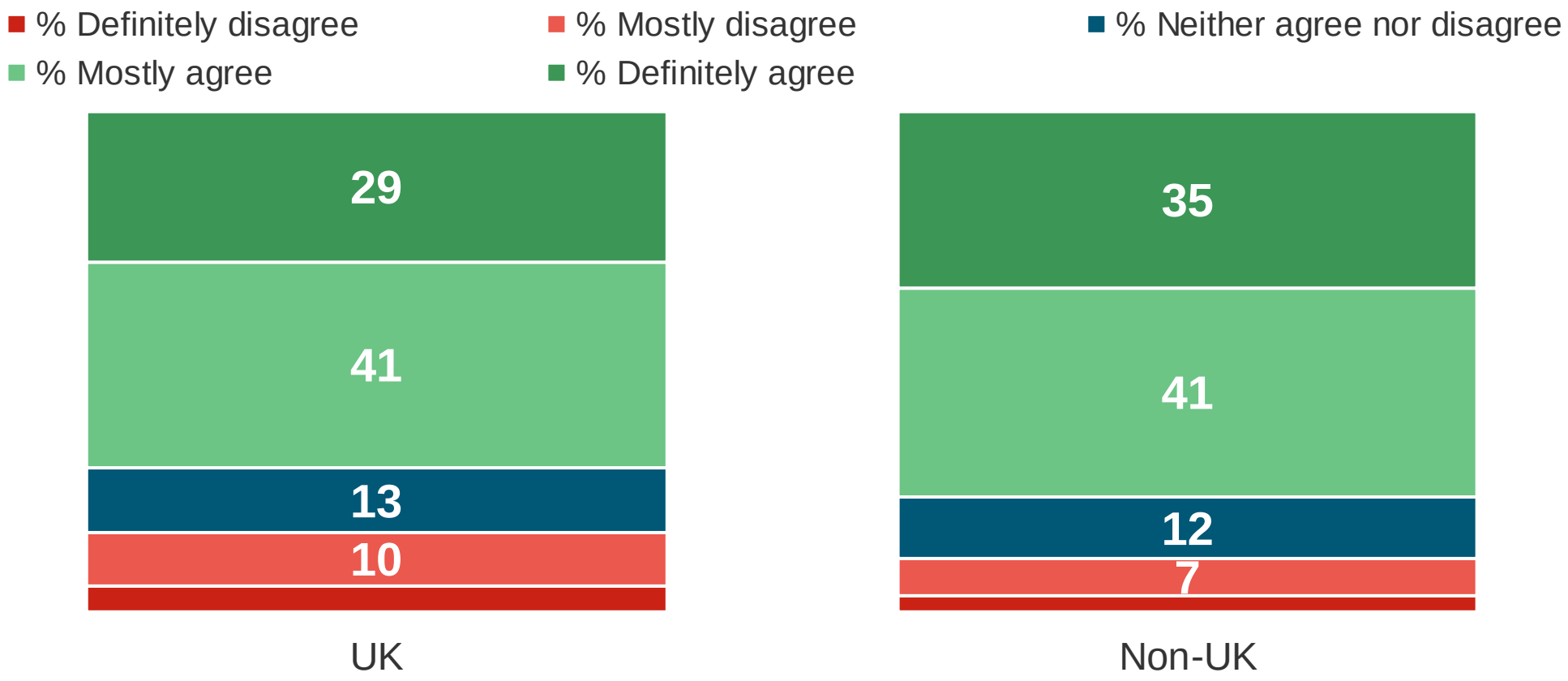


Base: c.244,000 students, NSS, fieldwork dates Jan – April 2010

Source: Ipsos MORI

Organisation and management

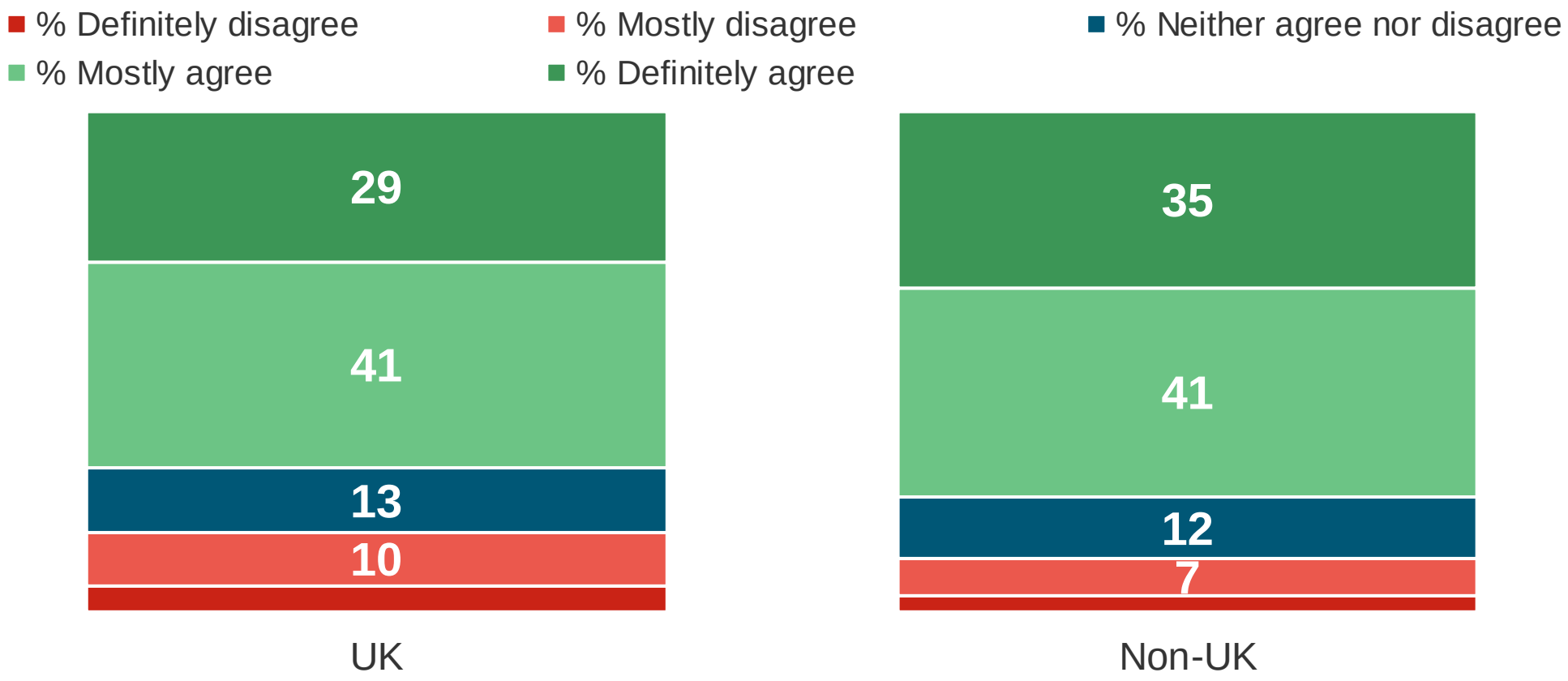
The timetable works efficiently as far as my activities are concerned



Base: c.244,000 students, NSS, fieldwork dates Jan – April 2010

Source: Ipsos MORI

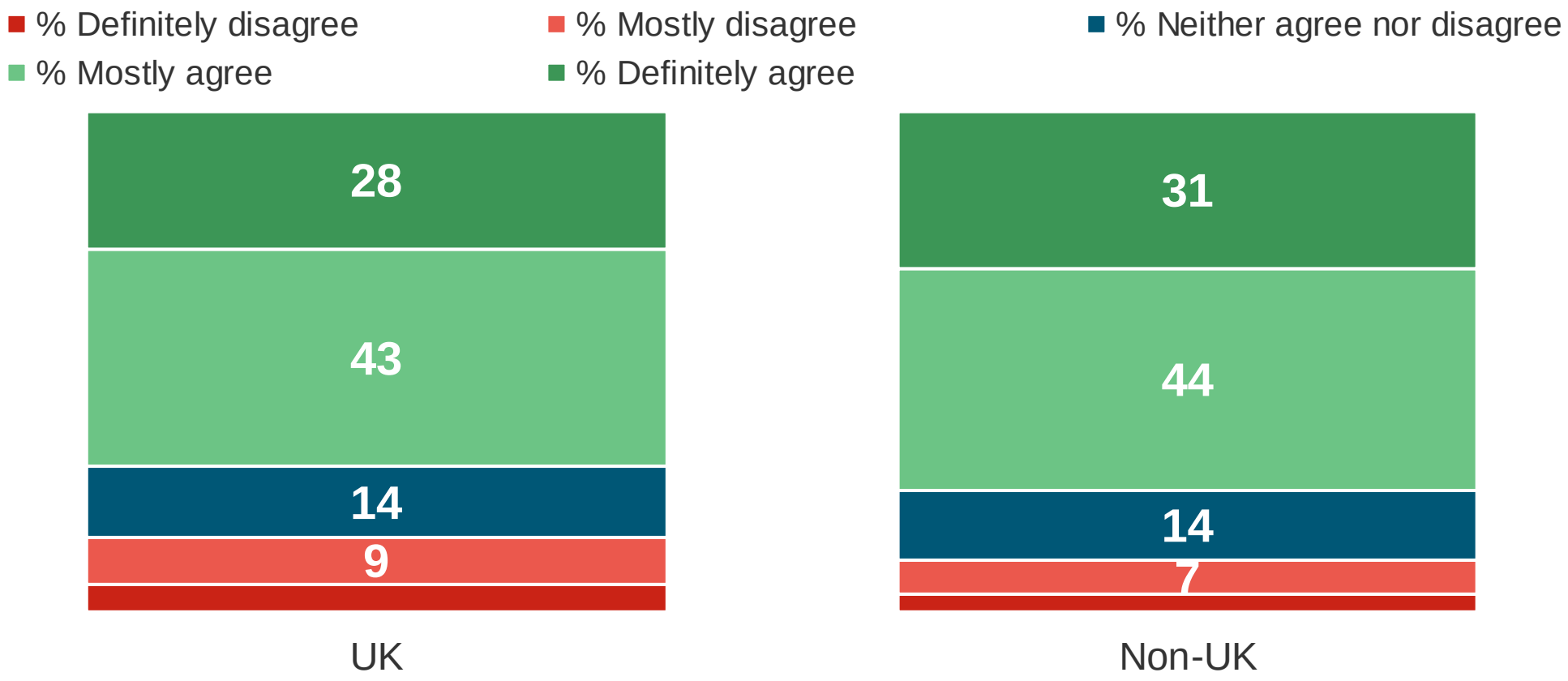
Any changes in the course or teaching have been communicated effectively



Base: c.244,000 students, NSS, fieldwork dates Jan – April 2010

Source: Ipsos MORI

The course is well organised and is running smoothly

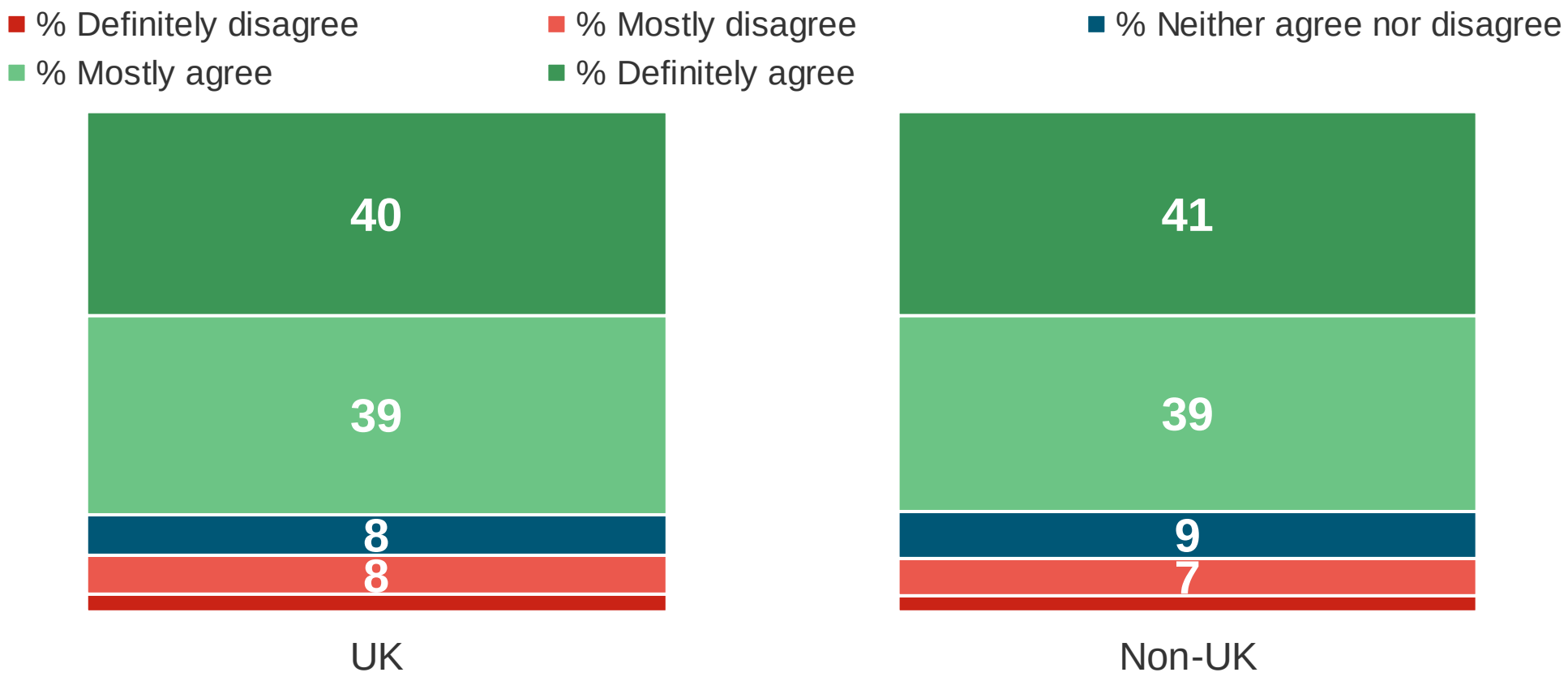


Base: c.244,000 students, NSS, fieldwork dates Jan – April 2010

Source: Ipsos MORI

Learning resources

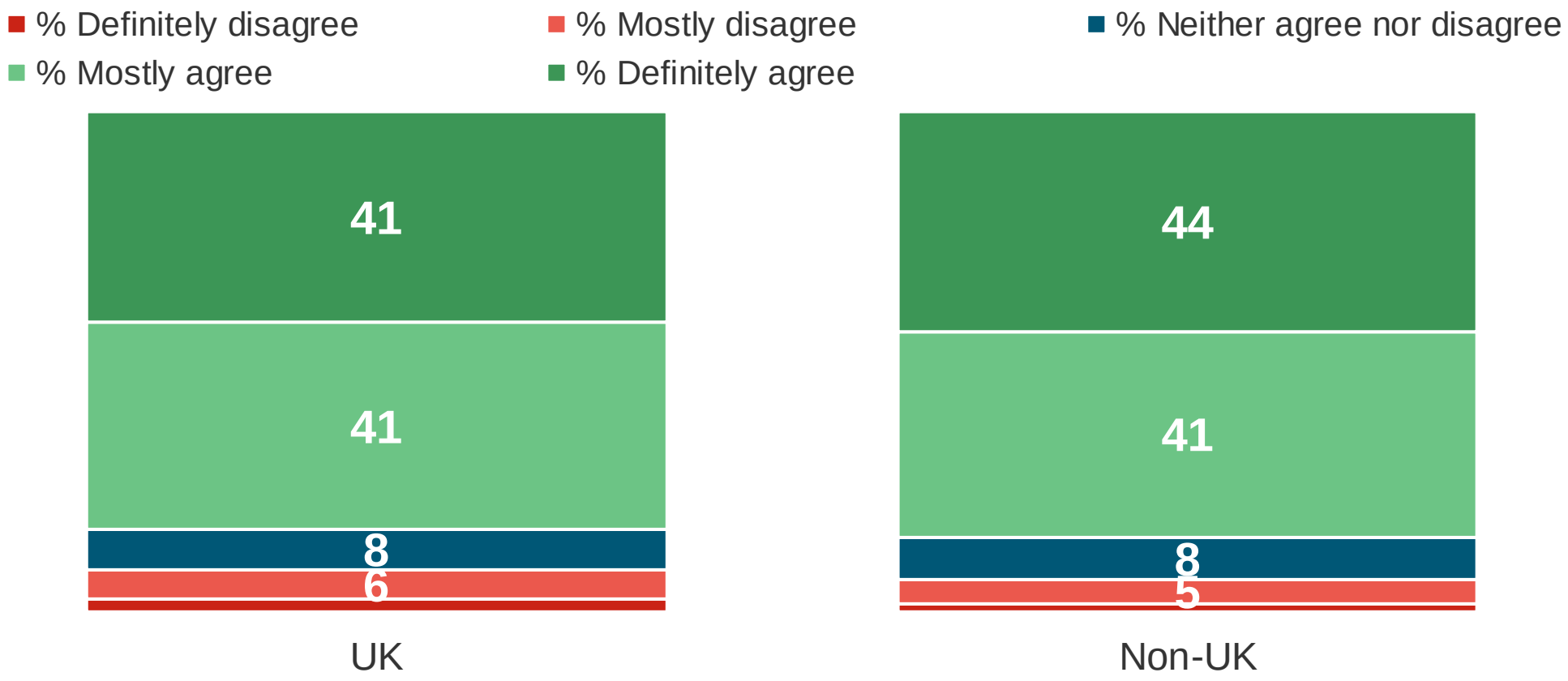
The library resources and services are good enough for my needs



Base: c.244,000 students, NSS, fieldwork dates Jan – April 2010

Source: Ipsos MORI

I have been able to access general IT resources when I needed to



Base: c.244,000 students, NSS, fieldwork dates Jan – April 2010

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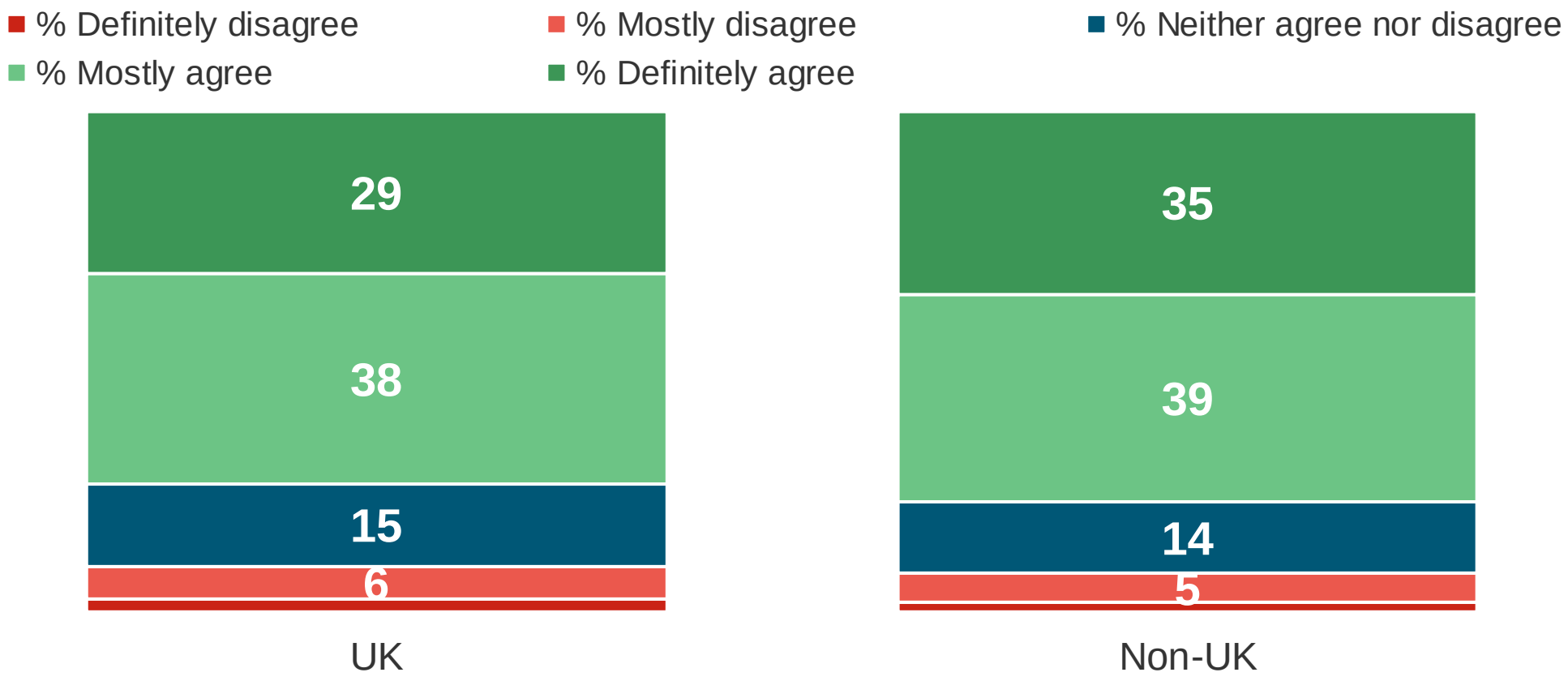
I have been able to access specialised equipment, facilities or rooms when I needed to



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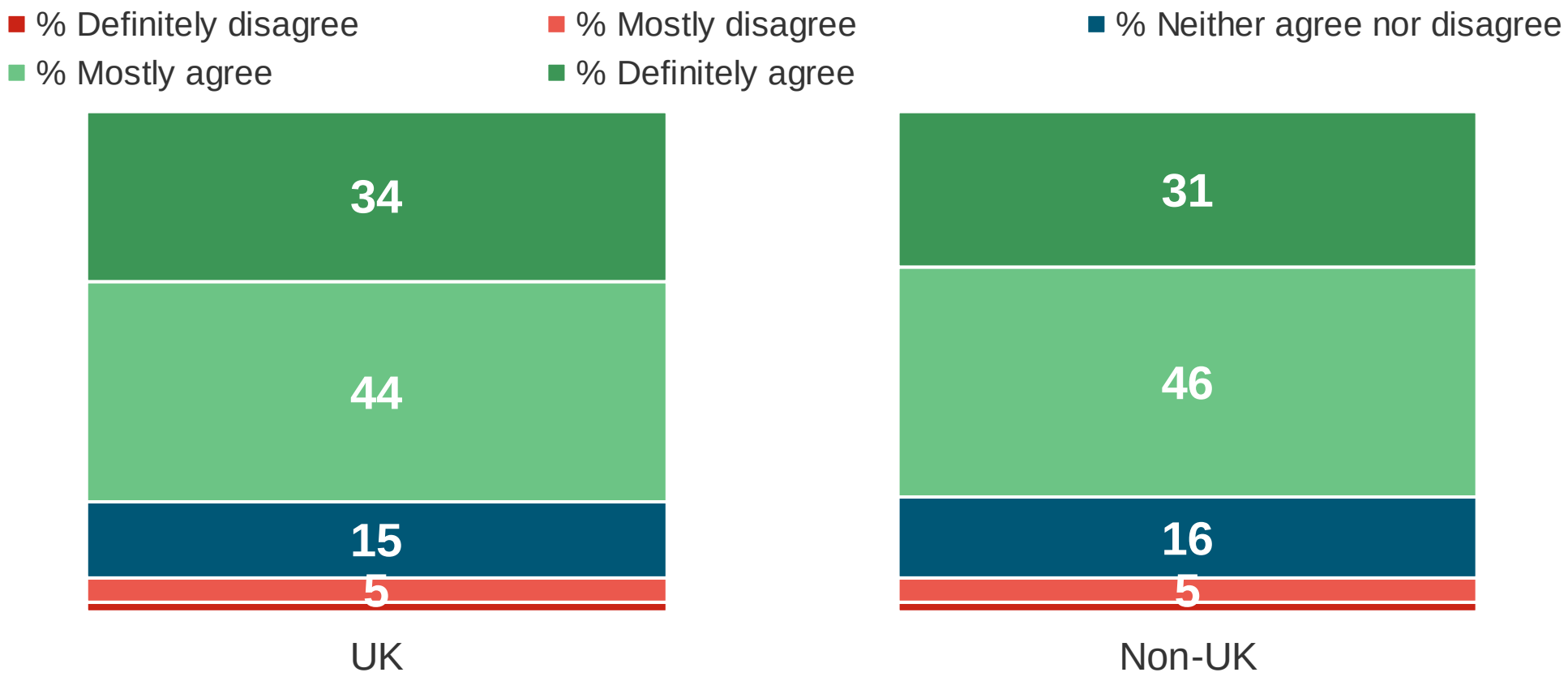
Source: Ipsos MORI

Personal Development

The course has helped me to present myself with confidence



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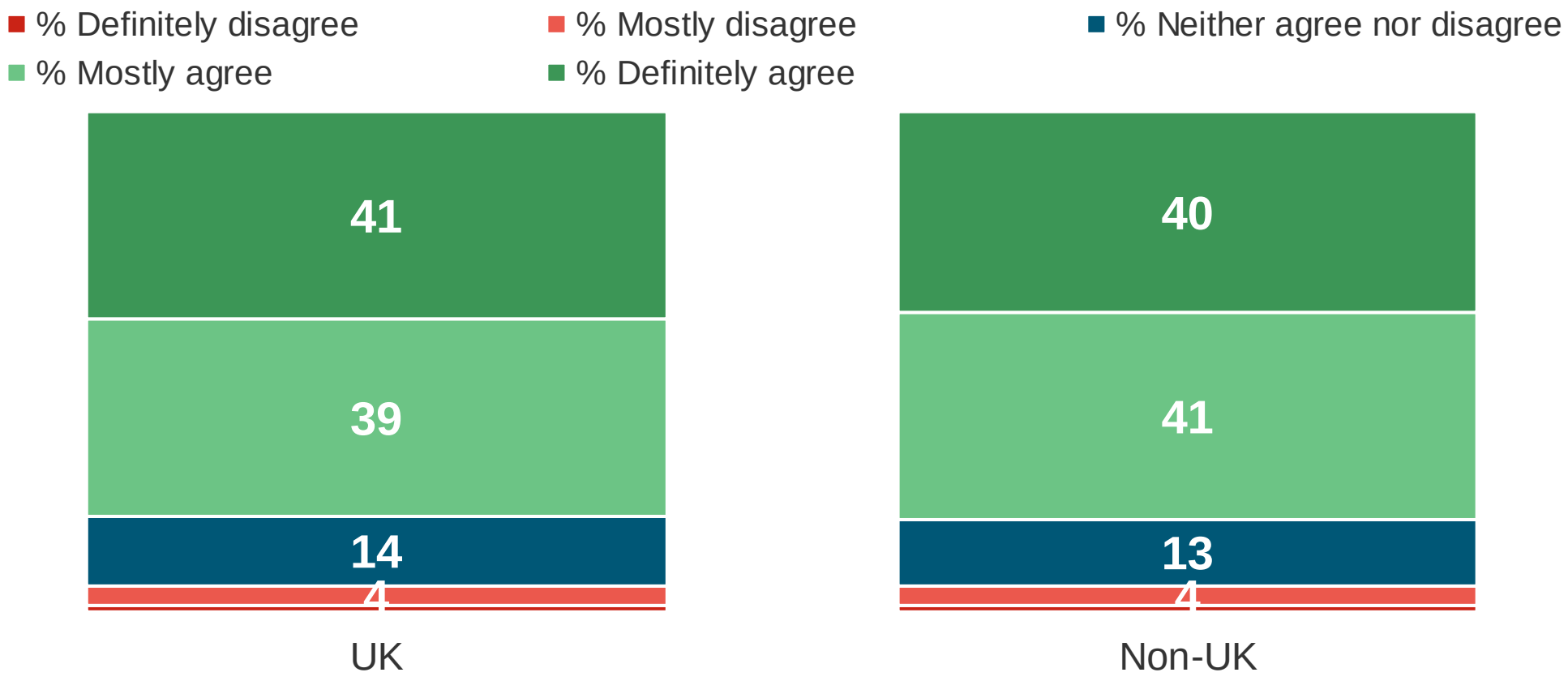
My communication skills have improved



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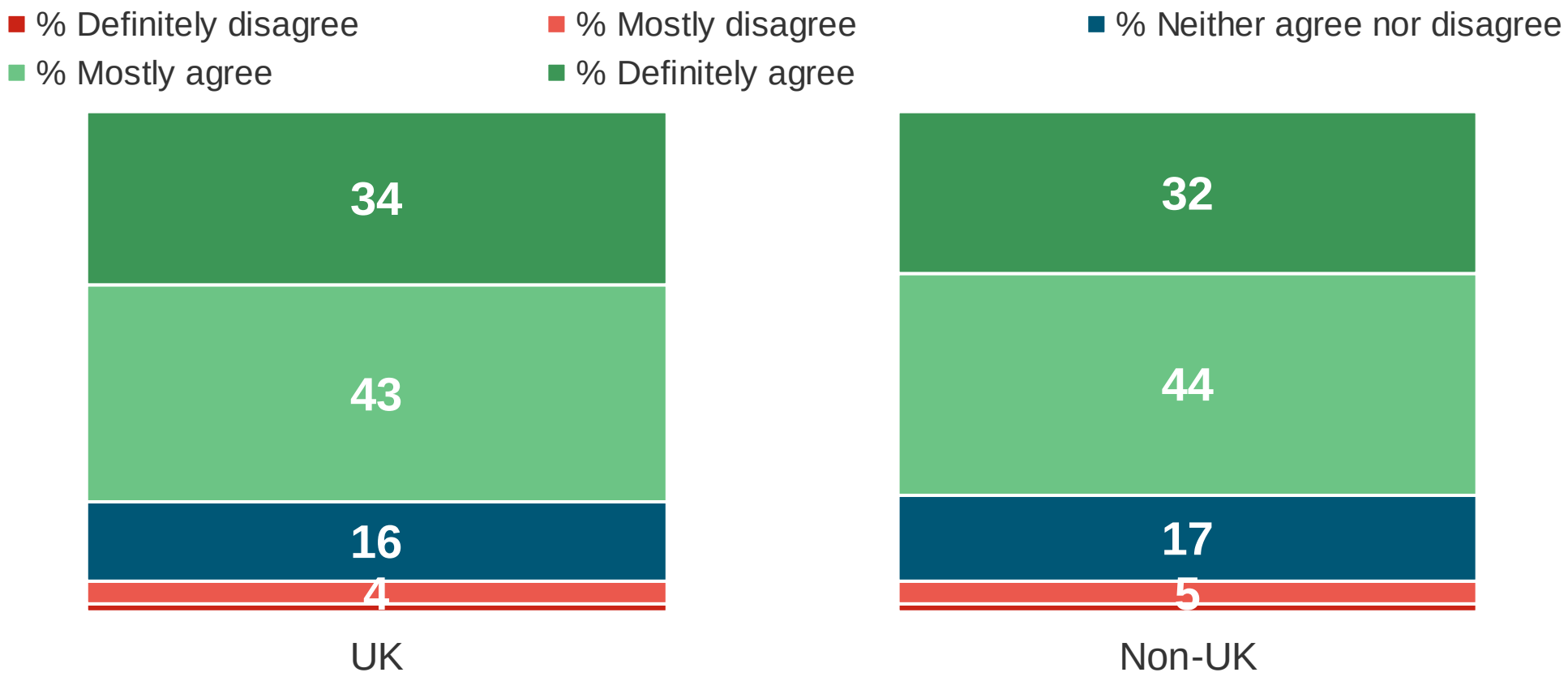
As a result of the course, I feel confident in tackling unfamiliar problems



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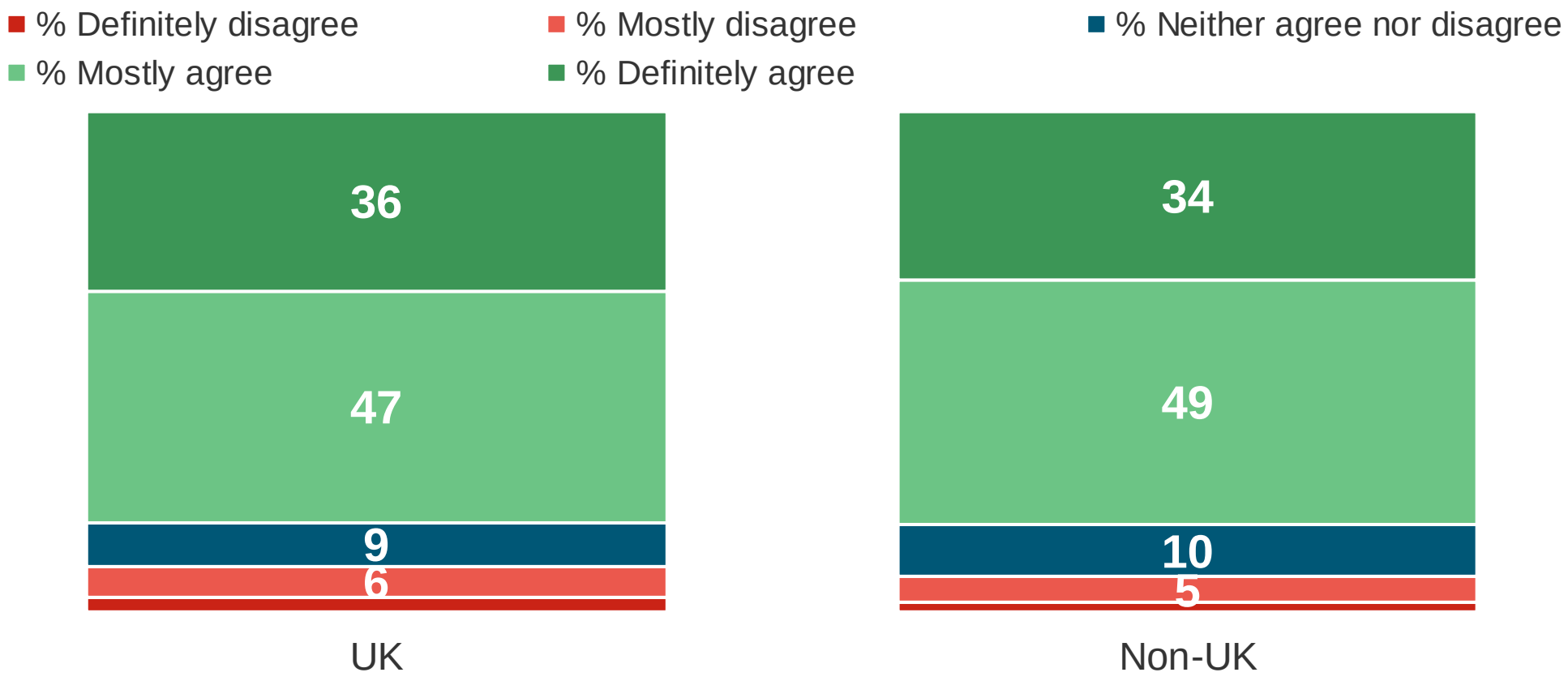
Source: Ipsos MORI

Overall satisfaction

Overall, I am satisfied with the quality of the course



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Summary

- Overall students are satisfied with their experience
- International students have the same experience as national students
- They view their courses positively
- All aspects of teaching and learning evaluated positively
- No element of teaching quality is evaluated negatively

More information and data available

- http://www.ipsos-mori.com/nss
- http://www.hefce.ac.uk/learning/nss/data
- http://www.unistats.com

THANK YOU

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