Leeds
CITY COUNCIL

Neighbourhood Network Schemes (NNS)

Michelle Atkinson
Principal Officer
Older People's Services

History of NNS

- 1st NNS established in 1985
- Prior to procurement last NNS established in 2007
- Total of 37 NNS in each area of city
- Role of NNS – provide preventative low level support services to Older people
- Awarded Beacon Status in 2002 for the promotion of independent living for OP through NNS
- Funded by LCC/NHS Leeds
  - (1.42m ASC, .27m NHS Leeds 08/09)

Facts from the NNS - Review 2008

- Age of NNS – key determinant of size
- Area Size – varies considerably 0.5 miles to 50 miles
- Provision of activities/services varied from one NNS to another
- Additional funding amounts to 1.75m
- Range of funding is wide – from 12k to 122k
- Additional LCC Funding – 363k

Staffing

- 149 people employed across the NNS
- Average of 102 paid hrs per week
- Range of staff/hrs varies considerably
- Volunteers – 1,499 provide 12,140 volunteer hours per month (usually by OP)
- Typically each NNS is managed by local Management Committee (70% are OP)
- Added Value of approx 804k per annum

Services typically provided by NNS

- Luncheon Clubs
- Befriending
- Gentle Exercise
- Memory Groups
- Support with Housing/Benefits/Health issues
- Referrals to OT/ASC/Aids and Adaptations
- Home from Hospital
- Range of Activities within the local community e.g. intergenerational project

Issues faced by NNS - Review 2008

- Looking to the future – NNS Perspective
- Gaps in specific services
- Limited Future developments
- Issues with Partnership Working
- Resolution of NNS Inequities

Procurement of NNS

- July 09 - Exec Board agree to report
- Procurement commenced in Sept 09
- Report produced Feb 10
- Independent Review of Procurement May 10
- Contracts awarded 1st Oct 2010

Learning from the Procurement

- Resources
- Communication
- Project Duration
- Partnership Issues
- Implementation Issues

Post Procurement

- Contracts issued
- Action/Improvement Plans developed and delivered
- Implemented Training
- Implemented Mentoring Scheme
- Implemented Pilot of Outcomes Monitoring Tool
- Refocused role of NNS

CPCE Initiative

- Initiative commenced in April 2010
- 3 NNS agreed to work with Stamford Forum on CPCE project
- Organisations are Armley Helping Hands (AHH), Action for Gipton Eldlery (AGE) and Hamara Healthy Living Centre