Implementing the End of Life Strategy in Devon

'Let's talk about it'

October 18th 2011

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Former EOL Commissioner NHS Devon

Dying Matters in Devon

North Devon District Hospital & North Devon Hospice & Children's Hospice

- 257 GPs
- 8 GP Consortia
- 23 Community Hospitals
- Community Provider services
- Leadership – EOL SCG

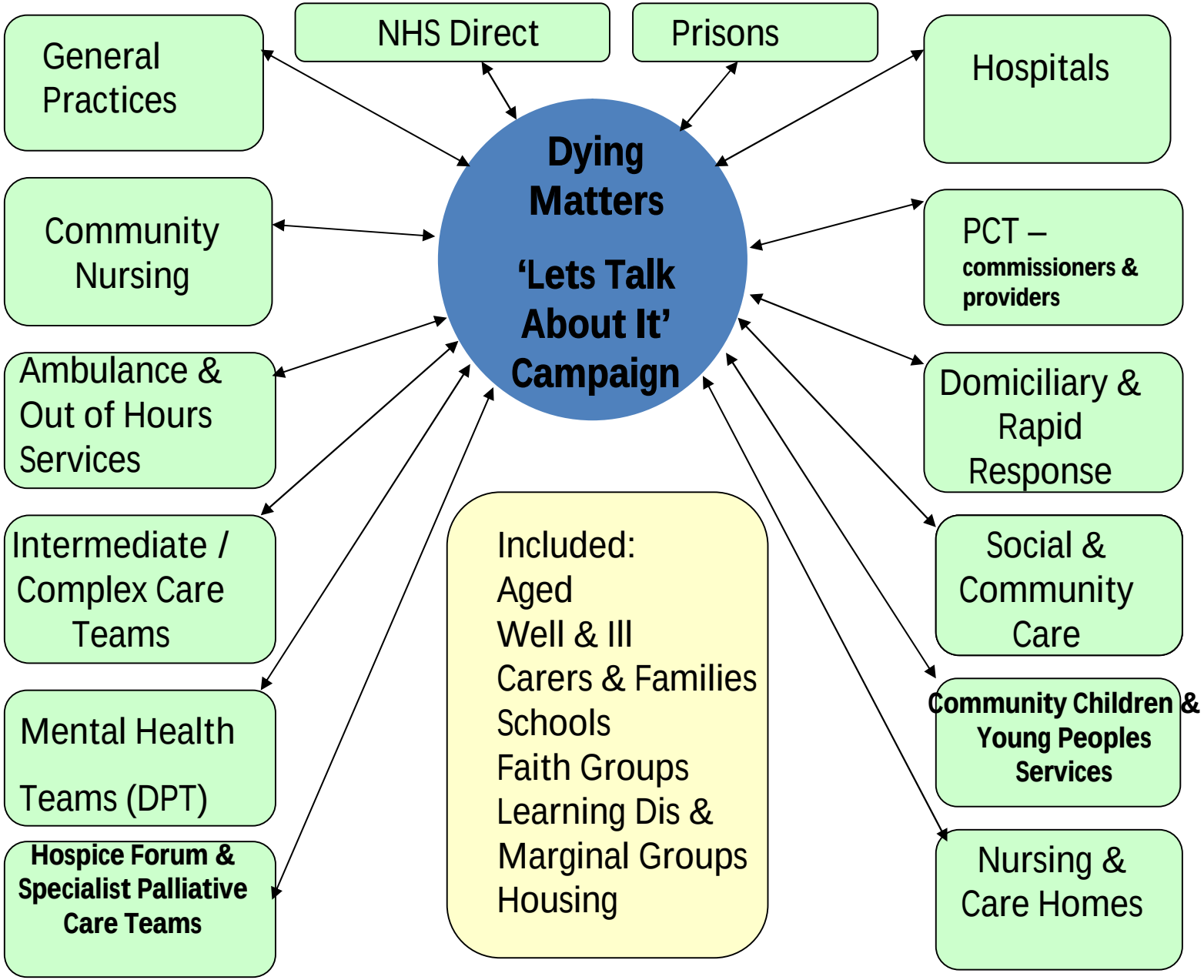
- 365 Residential Care Homes
- 98 Dual Registered Nursing Homes
- 182 EMI Homes
- 13,500 C/H staff
- 14,000 Domiciliary Care Workers

Royal Devon and Exeter FT Hospital & Exeter Hospice

Plymouth Hospitals NHS Trust & St Luke's Hospice

South Devon Healthcare FT Hospital & Rowcroft Hospice

NHS Devon, Devon County & CVS Partners



Dying Matters in Devon

- Population of 755,000 & rising
- Higher proportion of older old (26% over 65 yrs by 2021)
- 17% live alone

Number of small coastal & market towns, many small villages, Exeter city, plus a large rural area

- Devon estimates 12,000 + have dementia

Oct 2007 We asked .....The public told us....

- Poor public awareness, death & dying a taboo
- EOL seemed low priority for local NHS & Social Care
- Little interagency sharing of EOL plans
- Poor co-ordination of care across sectors , big gap in 24 hour cover
- High % dying in our acute hospitals sometimes against their wishes – more choice wanted to die at home
- Inadequate support for carers
- Fragmented bereavement services
- Inadequate educational provision for staff
- Suboptimal care delivery seen in some of our hospitals, care homes and the community
- Care homes asked for help

Dying Matters in Devon October 11

- All stakeholders agree common DNAR & Treatment Escalation Plan documents
- OOH Nursing and Domiciliary Care workers established cross county enabling more care at home
- Young Peoples Advance Care / Wishes tool & register section
- Dying Matters / Hospice/ Age UK Project with Volunteers
- Care Homes education

ADASTRA Locality wide EOL Register in place. More wishes captured and hospital admissions reducing

Just in Case Drugs launched April. Used with 38 patients. 52% used once. Bags prevented 25 calls to OOH, 9 hospital admissions, 8 hospice admissions. 18 calls to OOH pharmacy. Saving = £26,000

Practices using predictive modelling & GSF indicators to identify 1%. 15 practices participating in Dying Matters GP Communications Pilot. 5 Macmillan GPs & 4 Macmillan Care Home Trainers

Devon Survey 2010

49.5 % dying in hospital

45% wanted to die at home

Now seeing % shift

Compassionate Community Development – Ottery St Mary, East Devon

Village led ‘Death by Chocolate Campaign’

To prompt discussions across generations……..