Who is leading your cultural shift?

7th National Conference and Broadcast
The Future of Library Services

28th June 2012

Claire Griffiths

Challenging times

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- 290,000 public sector job losses since December 2009
- 163,000 local authority
- 275 libraries (234 buildings and 41 mobiles) under threat or been closed/left council control since 1/4/12 out of c.4612 in the UK

Sources: Public Libraries News (obtained from counting up all reports about public libraries in the media each day) and PWC.

Changing times

LGC local government chronicle

News review

Top news and views plus a digest of the most important LGCplus.com stories

LGC at the LGA annual conference
Local Government Association
We look forward to seeing you.
Find us at Stand A20

NEWS Rising social care costs could spell end for libraries, leisure and planning services

Future of most council services in doubt, financial modelling reveals

Ruth Keeling
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Ministers have been warned that popular council services could be lost forever unless they take a "realistic review" of what local government does and how it is funded.

Publishing the results of the first serious attempt to model the funding outlook for councils over the next spending review period, the LGA issued a bleak forecast of a growing multi-billion pound shortfall between the demand for services over the next decade and the resources available to fund them.

The report accepts that cuts in the next spending review could be equal to the

Preston pilots self-reliance in BBC's The Street That Cut Everything

That annual funding gap represents a 29% shortfall across all services, but is calculated to rise to 66% if social care and waste collection are fully funded.

to have recently used them, compared with 11% who said elderly care services.

LGA chairman Sir Merrick Cockell (Con) said: "By the end of the decade, councils

council services entirely.

As well as calling for reform for social care funding and the repealing of some of the 1,300 statutory duties to which councils are subject, the LGA has called for the joint working being tested in the community budget pilots and the troubled families programme to be implemented more widely.

Solace's policy and communications director Graeme McDonald said the report painted a "bleak picture" and warned the squeeze on highways, planning and economic development would make economic growth even more difficult.

He warned that the funding gap would open up more quickly in different areas of the country. "There is a diversity of crisis, but crisis it is," he said.

Stephen Hughes, chief executive of Birmingham City Council, said ministers had to "express a view on what is more or less important". He added: "We have got to have a proper conversation about priorities."

The LGA report made it clear that, with central services accounting for just £3bn a year, the challenge could not be met simply through efficiency savings.

However, local government minister Bob Neill continued to call for savings. "Councils must make savings by sharing back offices, getting more for less from the £60bn a year procurement budget, using their £10bn of reserves, tackling the £2bn of local fraud, or reducing in-house management costs," he said.

- Total funding beyond 2014-15 to be reduced by £17.6bn by 2020, "broadly similar" to reductions in 2010 spending review
- Reserves to be drawn down through to 2013-14 but then rebuilt in case of volatility in business rate income
- Efficiency savings of 2% per year tapering to 1% per year by end of period

plan for the next spending review period.

It will also raise images of the BBC documentary, The Street That Cut Everything, where residents attempted to do without

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28 June 2012 Local Government Chronicle 1

"By the end of the decade councils may be forced to wind down some of the most popular services they provide unless urgent action is taken to address the crisis in adult social care funding".

Sir Merrick Cockell, LGA Chairman

Local Government Association

Changing environment

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- Comprehensive Spending Review
- Open Public Services White Paper & Localism Act
- The Public Services (Social Value) Act
- Demand / expectations for services increasing

Changing minds

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CR INDEX 2012 PLATINUM
BUSINESS IN THE COMMUNITY

INVESTORS IN PEOPLE

RoSPA 2012 GOLD Award

National perspective

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ARTS COUNCIL ENGLAND

CarnegieUK TRUST

LGiU

cilip

read
the reading agency

SCL The Society of Chief Librarians

dcms
department for culture, media and sport

Communities and Local Government

Regional perspective

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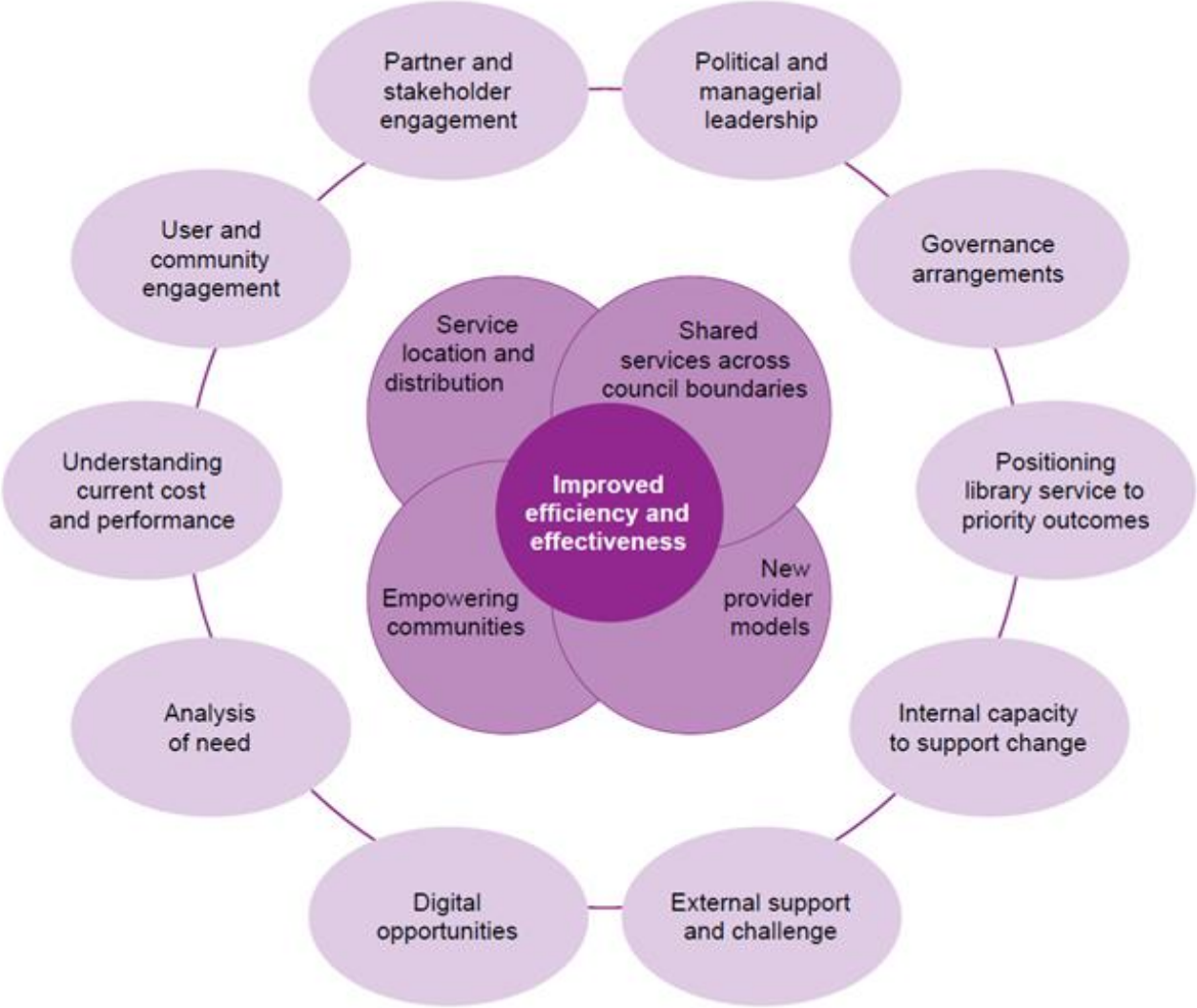

Local perspective

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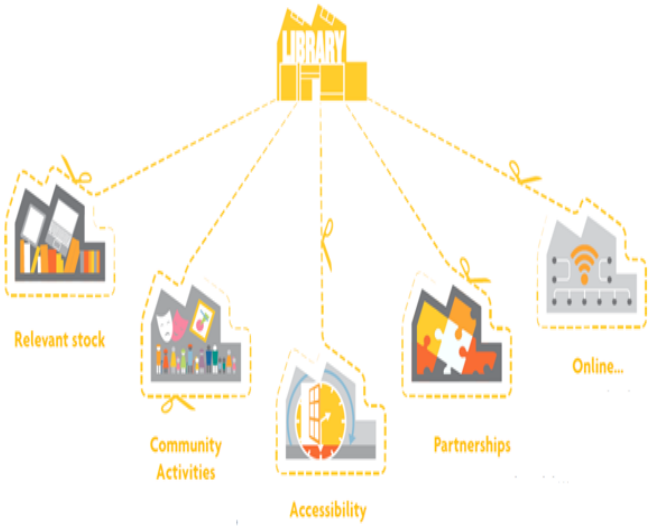

What others have done

- Suffolk
- Surrey
- Slough
- Westminster, Hammersmith & Fulham and Kensington & Chelsea
- etc

Local perspective

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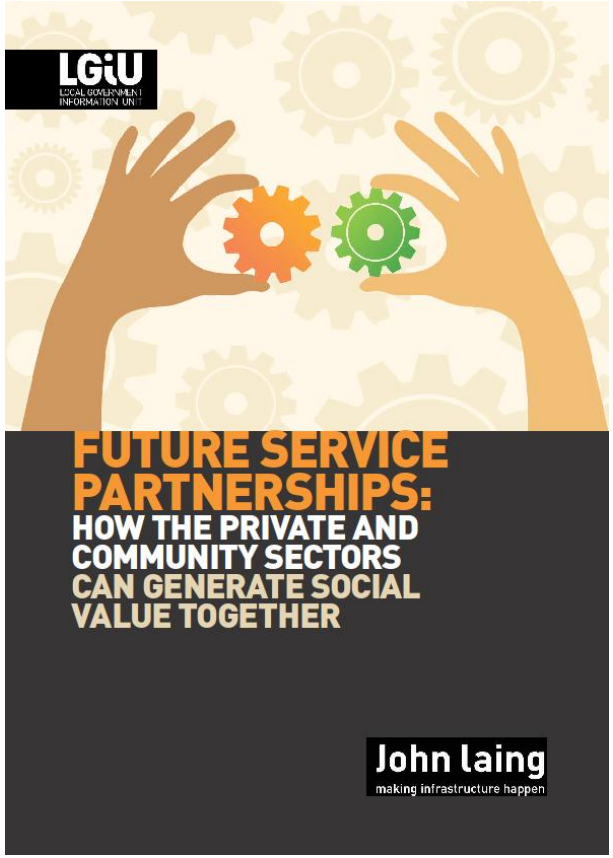

Commissioning councils

- > 90% engaged with another party to deliver council services
- 80% agree forming partnerships for the delivery of public services is a priority

Community and voluntary sector partnerships

- 87% partnerships with voluntary and community sector organisations would be ‘important’ or ‘very important’ in the next five years

Private sector partnerships

- 77.5% worked with the private sector in order to harness ‘their expertise and innovative practice’

LGiU

What will you do?

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Make	Shape	Buy	Devolve
• In-house transformation • Continuous improvement • New systems or processes	• Internal shared service centre • Share with other Councils • Share with other organisations	• Single • Joint ventures • Framework agreements	• Voluntary sector • Community ownership • Charitable trust • Employee ownership

Improved efficiency and effectiveness

London Borough of Hounslow

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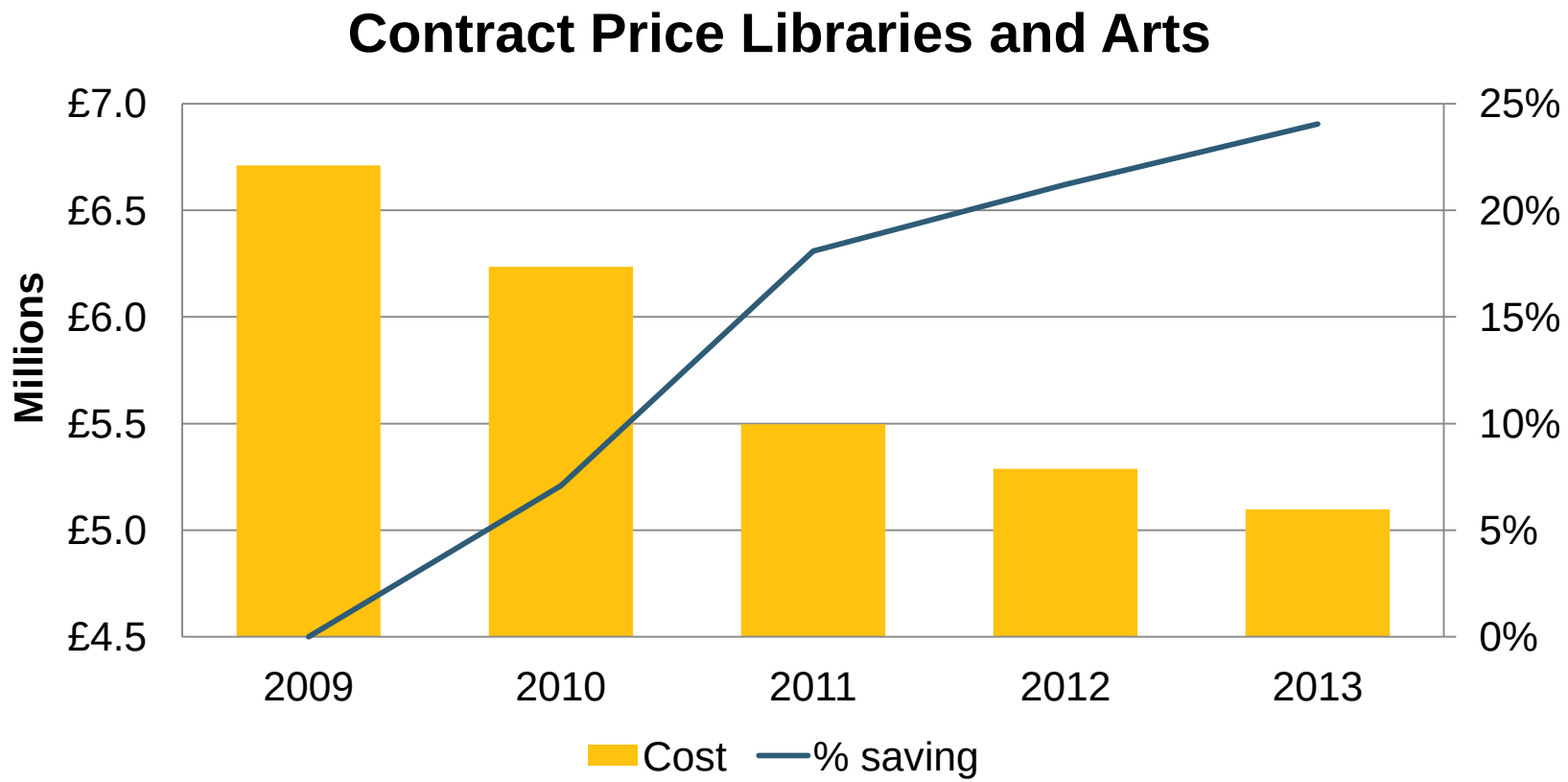
Savings of £2+ million over 4 years



London Borough of Hounslow

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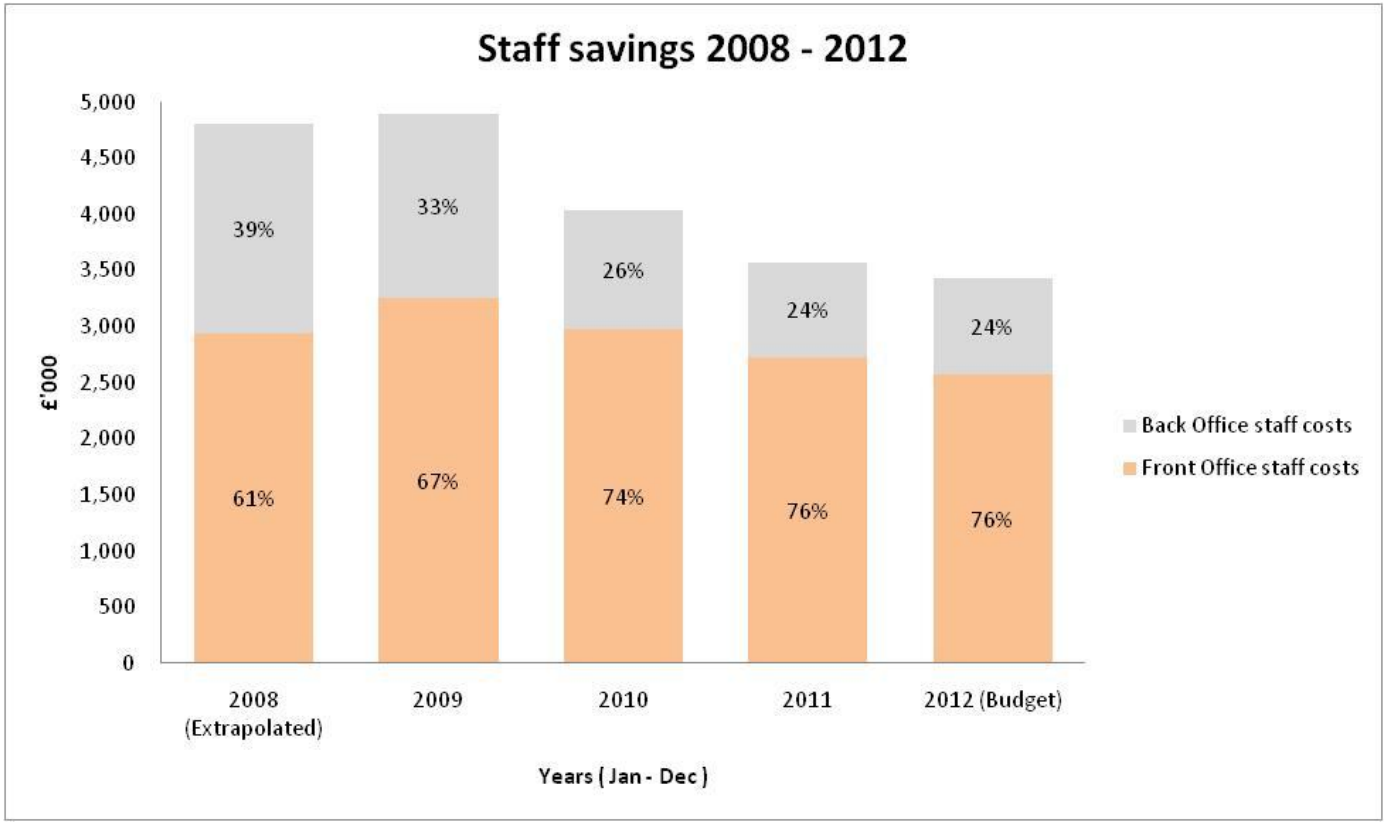
Back Office vs Front-Line Cost Savings



Investment in Buildings and Technology

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London Borough of Hounslow

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Next steps

- not closing local library services
- maintaining opening hours

- longer term vision
- review and shape the service
- based on user priorities
- co-location and relocation
- supported by investment
- sustainable modern library service

Conclusions

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- library services are facing an unprecedented challenge
- change can be for the better
- engage with stakeholders to innovate, influence and deliver
- the people in this room are central to the solution
- together services can be retained and improved