IELTS™

Magnus Olsson

Director, StudyPortals.
The Study Choice Platform

www.ielts.org

IELTS™

Key influencers of International student satisfaction in Europe

STeXX: over 40,000 student reviews

Very satisfied - NPS score of 72 (Apple 67)

- Personal & professional development
- City & Culture
- Academics
- Social life
- University services & facilities
- Cost & funding
- Overall Impression

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Key influencers of International student satisfaction in Europe

Key drivers of satisfaction:

- Personal growth
- Lively city atmosphere
- New language
- Interest in subject area
- Good teachers
- Intercultural experience

Key drivers of dissatisfaction:

- Cost of living
- Accommodation
- Poor quality of teaching
- English proficiency
- Bureaucracy & bad organization

www.studyportals.eu/student-satisfaction

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Further Information

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