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Assessing and addressing the needs of ‘troubled families’

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Content

- History of Troubled Families
- Challenges
- Characteristics of what works
- Newham’s approach
- Conclusions

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The Journey

- Early intervention
- The Financial Climate
- High cost placements
- Family Intervention Projects (FIPs)
- Total place
- Community Budgets
- Troubled Families

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Challenges

- Complexity
- Lack of evidence
- Baselining / Data collection
- Definition
- Interagency Co-operation / contribution
- Mainstreaming
- Stopping the revolving door
- All things to all people

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Characteristics of what works

- The best start in life
- Language for life
- Engaging parents
- Smarter working, better services
- Knowledge is power
- Targeting investment
- Measuring service / financial impact

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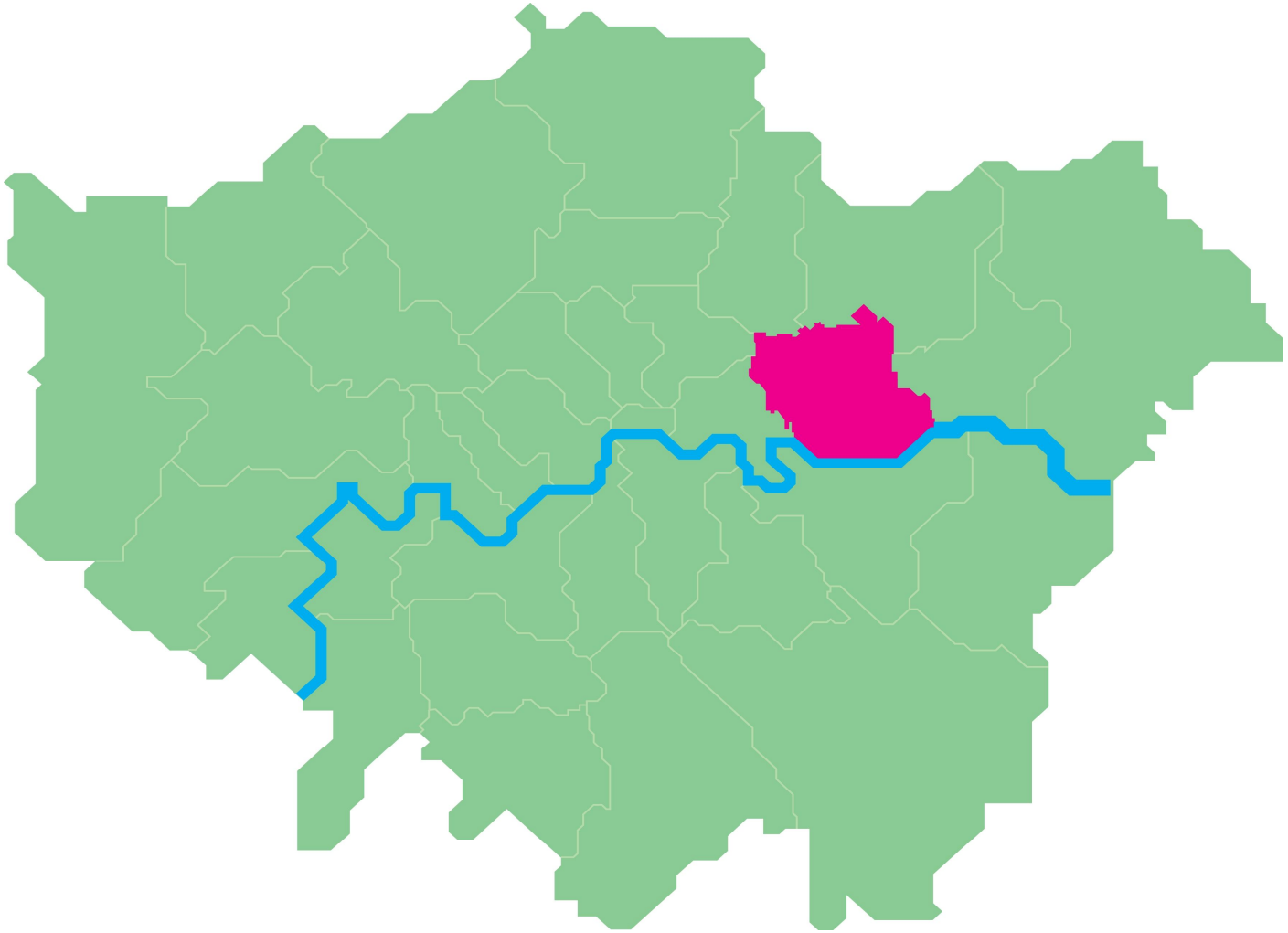
Newham – London Moving East



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Newham – London Moving East

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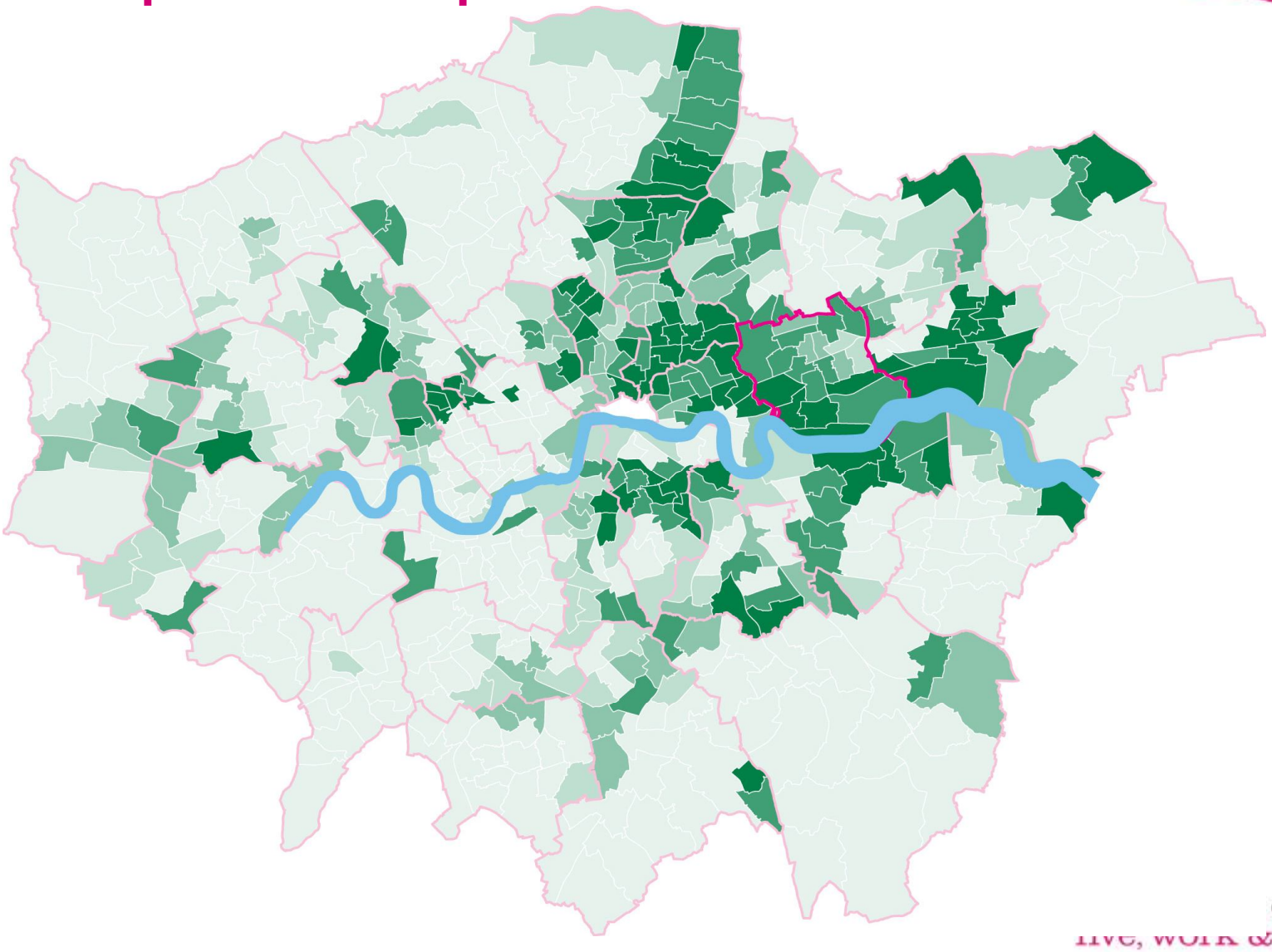
But challenges…
London deprivation map



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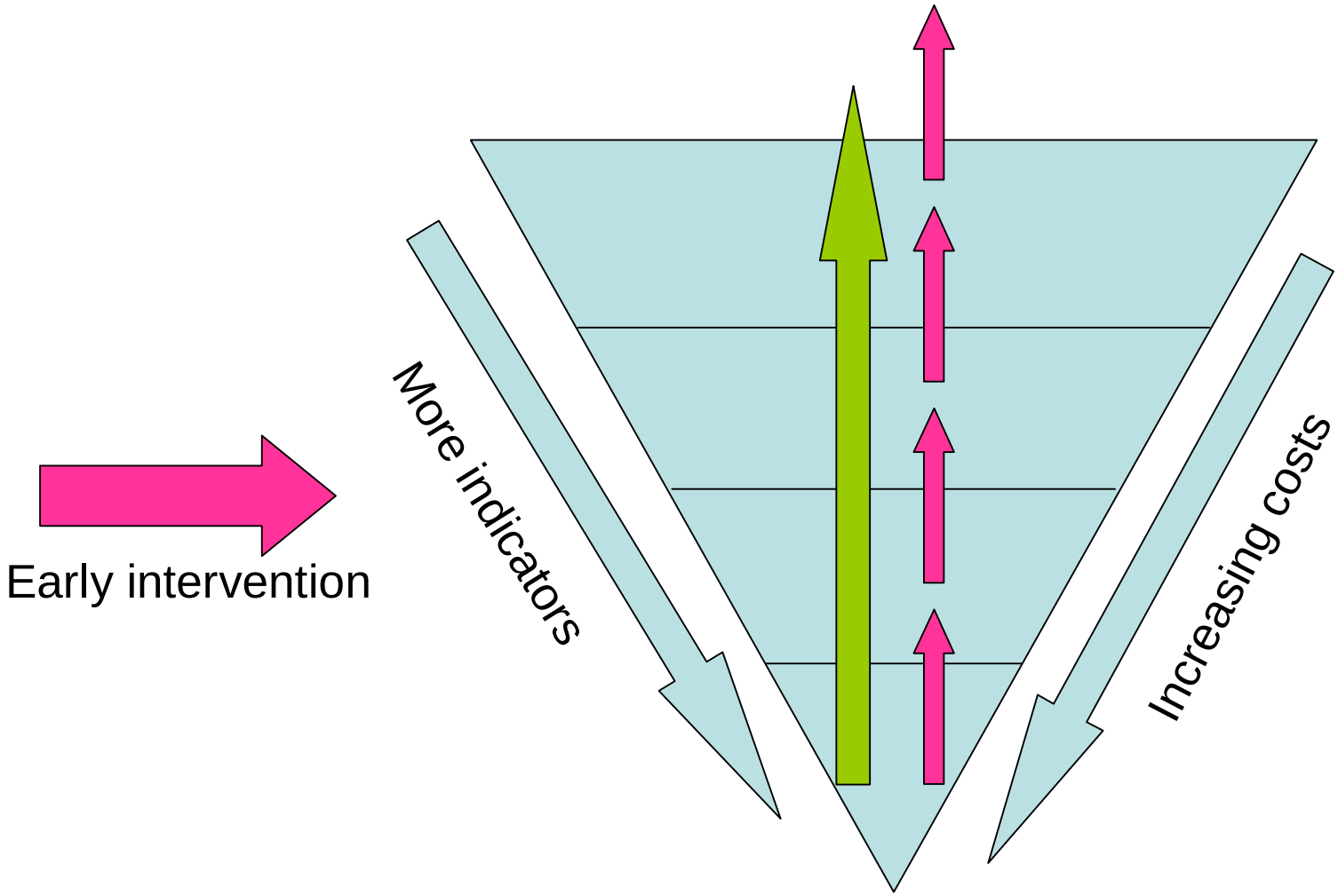
Newham's approach to troubled families



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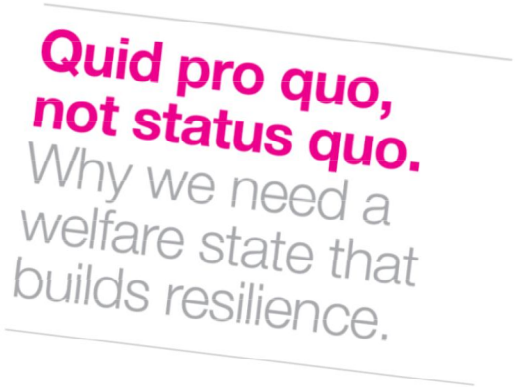
Making a lasting change: building resilience

Whole Council approach, together with partners

- Personal
- Community
- Economic



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In Newham this looks like

- Clarity of Aims
- Universal offer
- Early intervention
- Targeted offer
- Systemic change
- Building Resilience

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Conclusion

- Don’t forget:
  - The whole system
  - The cost / savings
  - Prevention
  - Mainstreaming
  - Targeting through universal services
  - Capacity Building
  - Sustainability