From grand plans to actions

Commissioning for targeted intervention

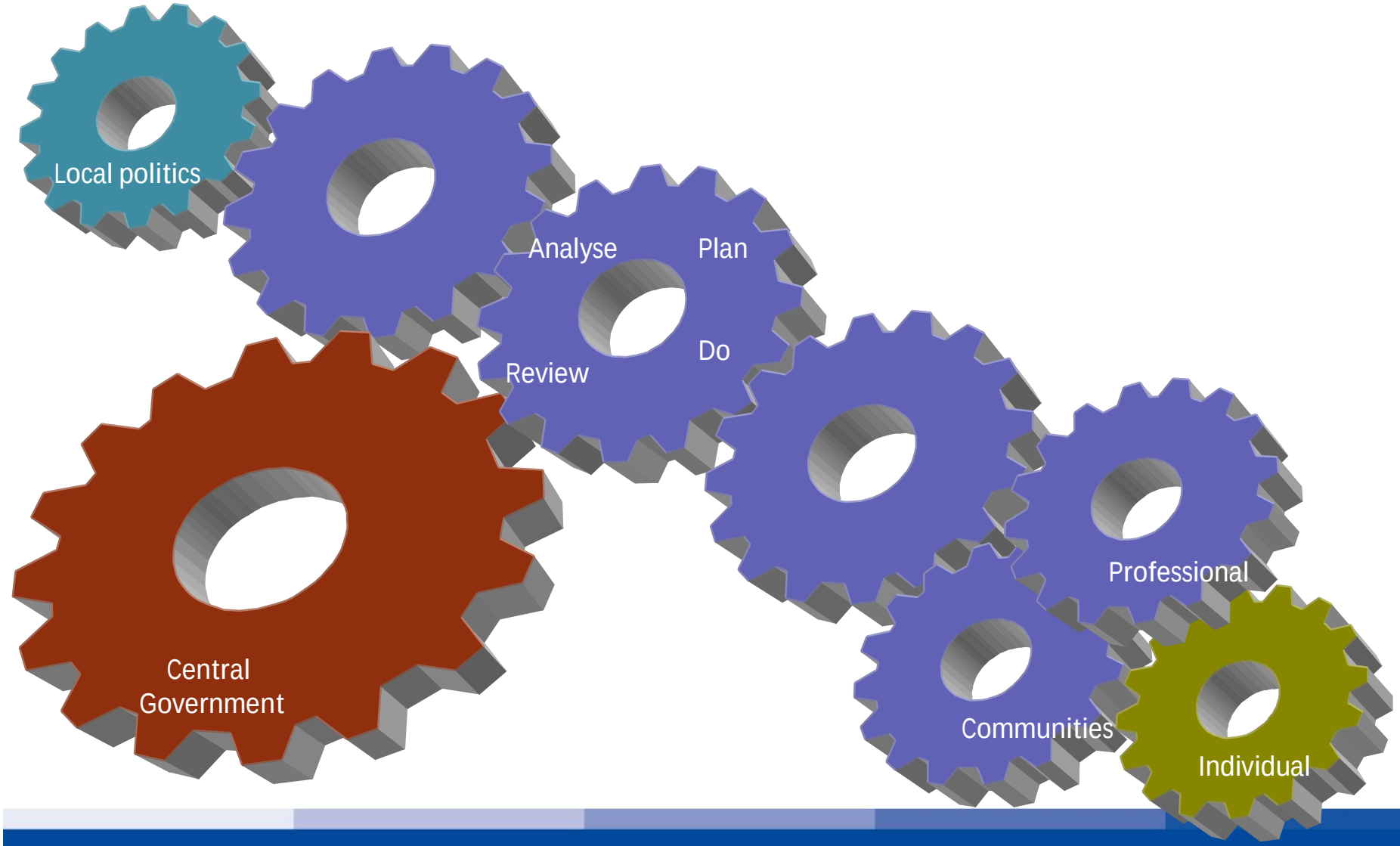
Gloucestershire
COUNTY COUNCIL

Troubled Families – just another programme?

Use a commissioning approach

- Understand needs, agree outcomes
- Monitor and evaluate
- Allow innovative delivery
- Incorporate within overall strategy

Commissioning for outcomes



How can we drive sustained change (and save money?)

Commissioning for outcomes

- Testing need
- Customer Insight
- Critical challenge
- Managing expectations /demand

Cost Avoidance

Delivery

- New provider models
- Driving efficiencies
- Delivery innovation
- Managing markets
- Workforce/ culture

Cost Reduction

Services for Young People in Gloucestershire

Where we were

- Poor outcomes
- Separate services
- Diffuse/ competing leadership
- Poor YOS
- Targeted services in disarray

What we did

- Consult young People
- Established vision
- Focus on targeted support
- Commissioned/ procured integrated leadership and management and Connexions services

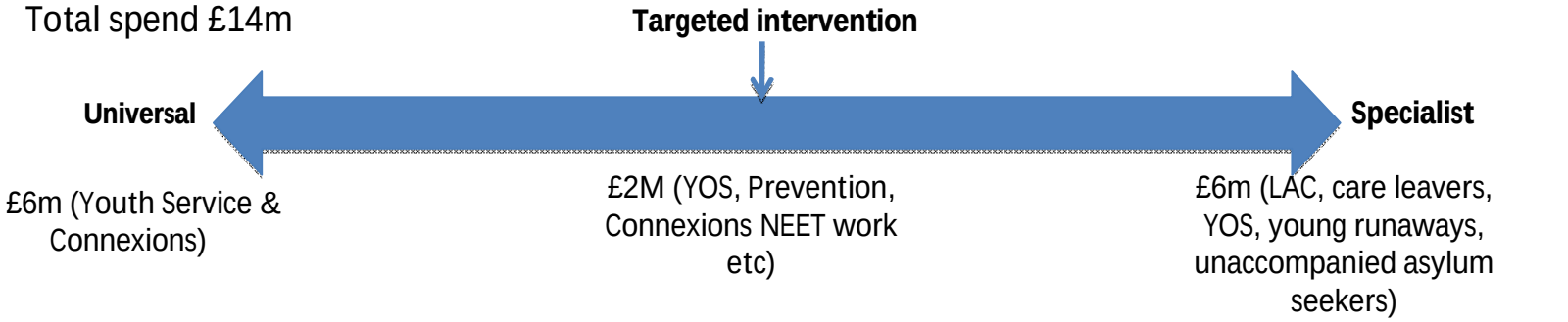
Where we are

- Improved outcomes
- Partnership provider model
- New leadership team across council and provider
- Excellent YOS
- Successful change/ budget reductions
- New targeted service being commissioned

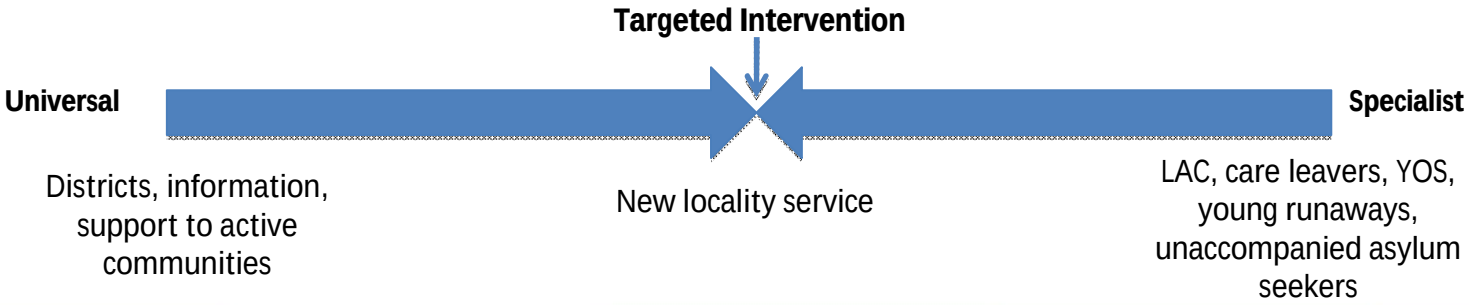
A typical challenge

Young People's Services

Total spend £14m



Meeting the Challenge - £3.6m saving (30%)



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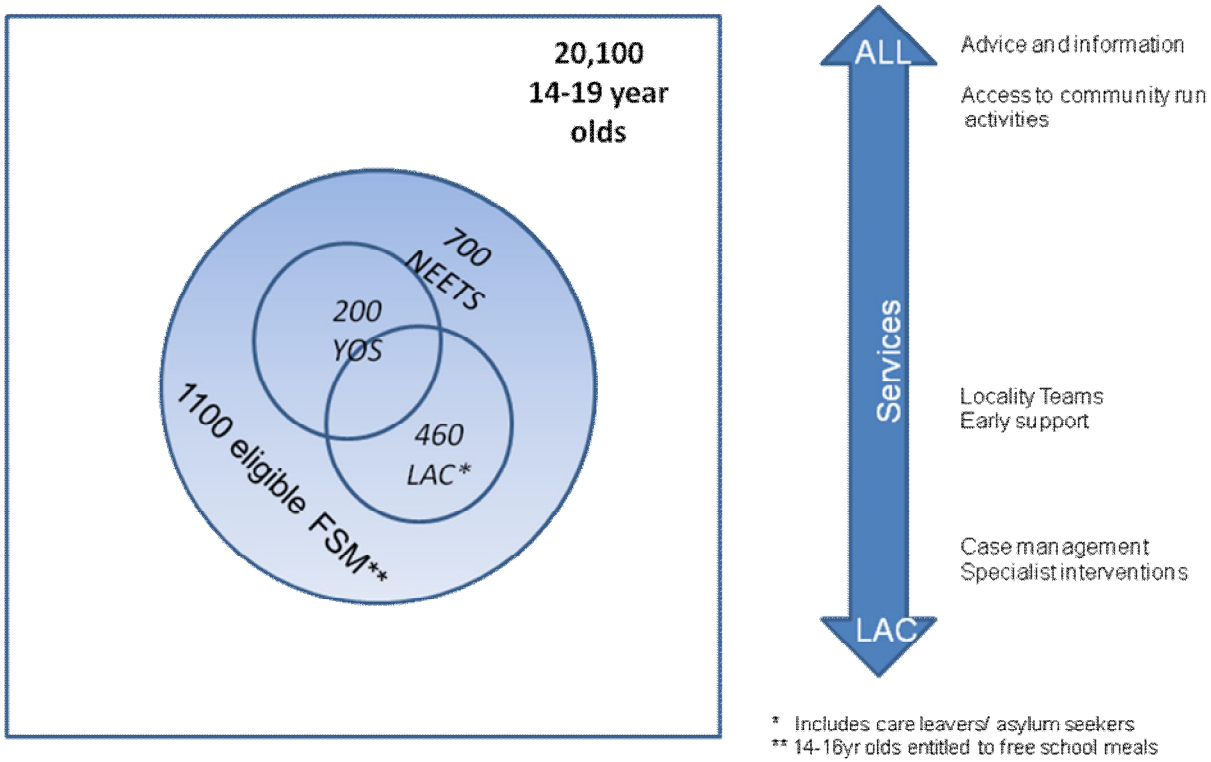
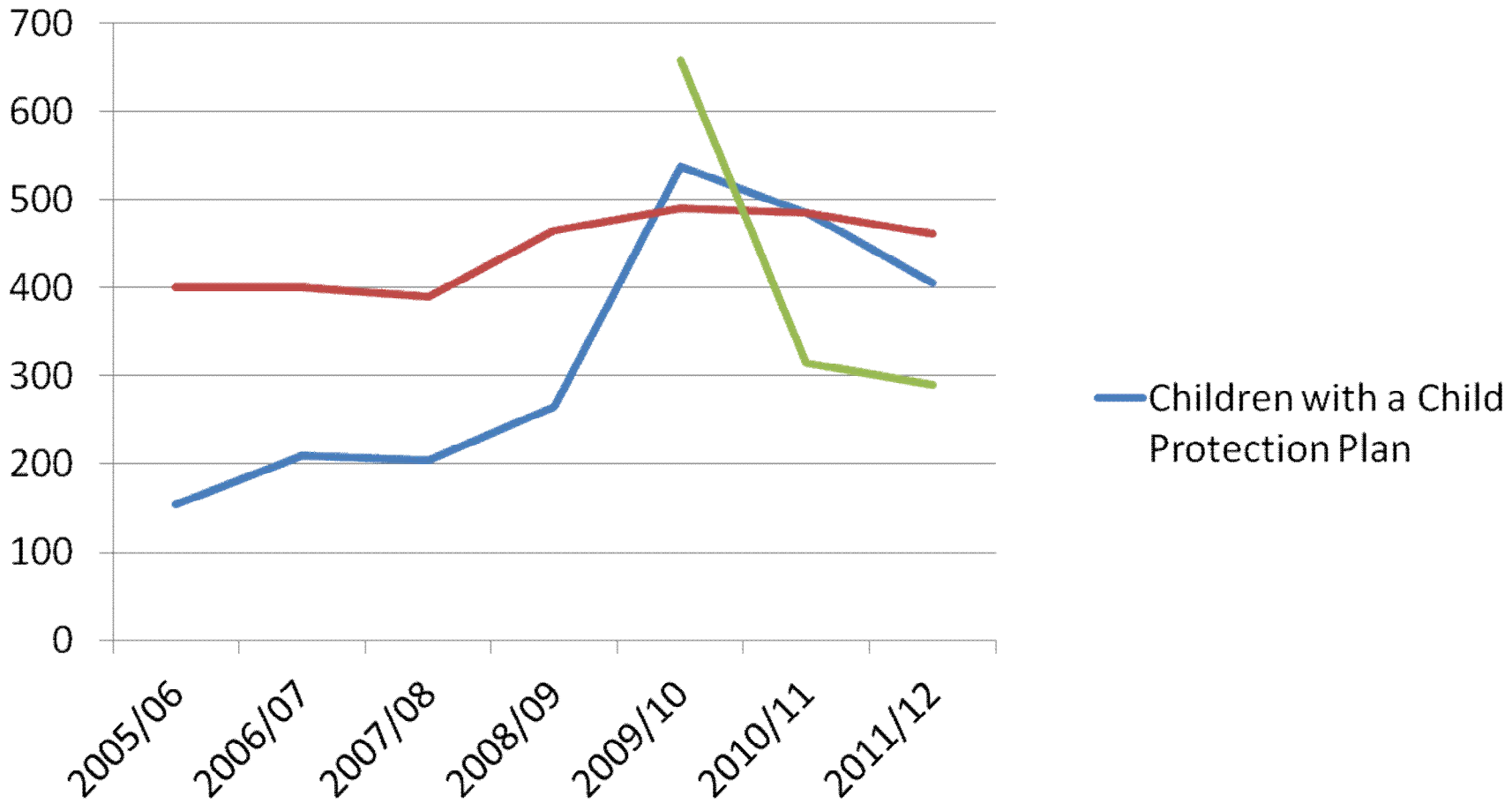
New Delivery model

DELIVERY MODEL FOR TARGETED YOUNG PEOPLE'S SERVICE



* Includes care leavers/ asylum seekers
** 14-16yr olds entitled to free school meals

What difference are we making?



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Our approach to TF

Needs

- Under 5s neglect
- Young parents
- Behaviour 14/16 years
- Diverse localities
- Domestic abuse
- Attainment gap

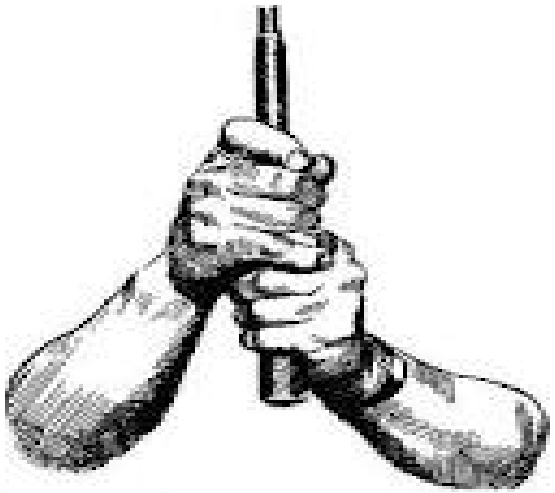
Families First

- Early Years specialist service
  - FDAC
  - Adapted FNP

Evidence based programmes

- Local coordination for TF
  - Team around the Family
  - Budget holding model

And finally ……

Introducing

Pivot and Grip!