cfps Centre for Public Scrutiny

accountability, transparency, involvement

Public Health Forum 2012

The value of overview and scrutiny to you

Tim Gilling
Acting Executive Director
Centre for Public Scrutiny

re-defining relationships

Centre for Public Scrutiny

accountability, transparency, involvement

"We believe that many of the White Paper proposals provide opportunities to fundamentally redefine relationships and behaviours between:

- professionals, patients and carers (e.g. through shared decision-making)
- commissioners and providers (e.g. through shifting the balance of power and capacity to change the status quo)
- commissioners, providers and communities (e.g. through involvement and influence)
- commissioners, providers and councillors (e.g. through political leadership and scrutiny)"

CfPS response to Equity and Excellence – October 2010

whose challenge is the greatest?

cfps Centre for Public Scrutiny

accountability, transparency, involvement

An efficient service
that works for patients

Treat the causes
not the effects

Transparency
and participation

People engaged in
their own health
and care

one challenge to rule them all?

cfps Centre for Public Scrutiny
accountability, transparency, involvement

‘Great Britain is known for quality, scrutiny and standards. These don’t hinder delivery, they help delivery’

scrutiny and accountability are…

Centre for Public Scrutiny

accountability, transparency, involvement

√ about openness and credibility not ‘red tape’ - they are vital to ensure fairness, probity and safety

√ important checks and balances that add value to our democracy – there are lessons from the past about what can go wrong when they do not have respect or investment

√ a bridge between powerful people and the public to build knowledge, skills and trust – this is vital to solve the challenges we face

what do we mean?

cfps Centre for Public Scrutiny

accountability, transparency, involvement

Transparency is not restricted to publishing historic spending information. It is about providing a range of information in ways that people can easily understand and interpret. It is also about being clear how organisations are run and how people can influence strategic direction and operational performance. Contextual information gives people a powerful tool to help them have a say about how health and care services work and how they respond to people's needs and aspirations. Other ways to describe 'transparency' could be 'openness' or 'honesty'.

Inclusiveness is not restricted to meeting legal duties to involve. It is about using a range of ways for different people and groups to have their voices heard and for their views to be listened to, understood and responded to in credible ways. Being inclusive means being open to hearing different views about how to improve people's health, improve the services they use or tackle inequalities. Other ways to describe 'inclusion' could be 'shared decision making' or 'co-production'.

Accountability is not restricted to formal authorisation and assessment. Accountability is about allowing others to make informed judgements about credibility. Accountability is as much about celebrating success as analysing failure. Safety, quality and financial management will always be at the heart of accountability. Working in transparent and inclusive ways will help provide assurance that organisations are 'good to do business with'.

a fresh approach to health inequalities

cfps Centre for Public Scrutiny

accountability, transparency, involvement

Blackpool: minimum pricing of alcohol

Cheshire: health inequalities in rural areas

Chesterfield: geographical health inequalities

Dorset: cardio-vascular disease

North West London: housing and health

NE Region: ex-service community

Portsmouth: alcohol admissions to hospital

Sefton: geographical health inequalities

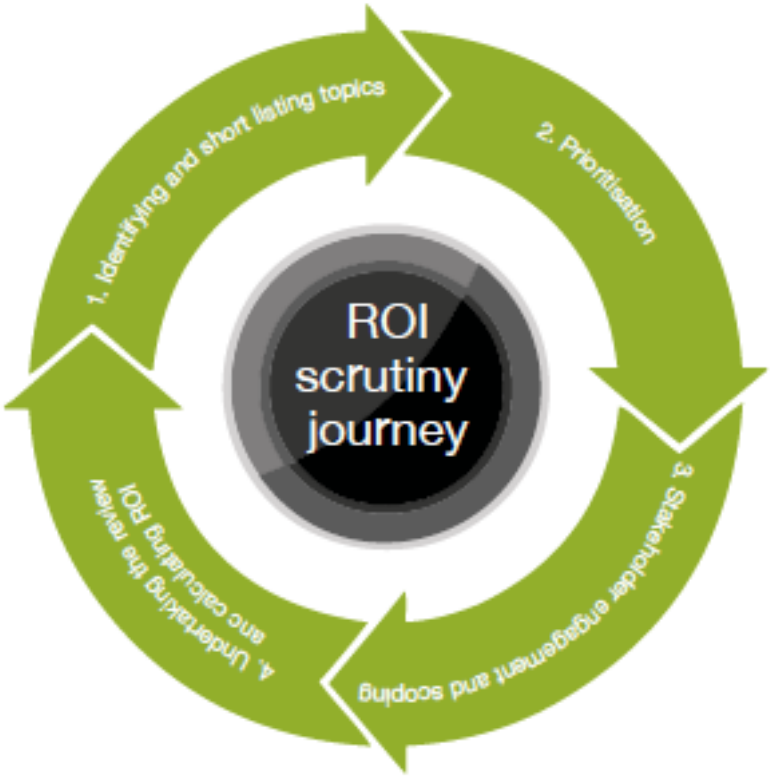
Staffordshire: mental health services

Warwickshire: ante and post natal services

a return on investment?

cfps Centre for Public Scrutiny

accountability, transparency, involvement



overview and scrutiny adds value

Centre for Public Scrutiny

accountability, transparency, involvement

Adur, Worthing and Arun: homelessness

Haringey: men's health

Rotherham: morbid obesity

Sheffield: diabetes in the South Asian community

Tendring: falls and fall prevention

Tipping the scales!