Southwark Council

Partnership approaches to working with the independent sector in Southwark

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Southwark – a south London borough of contrasts

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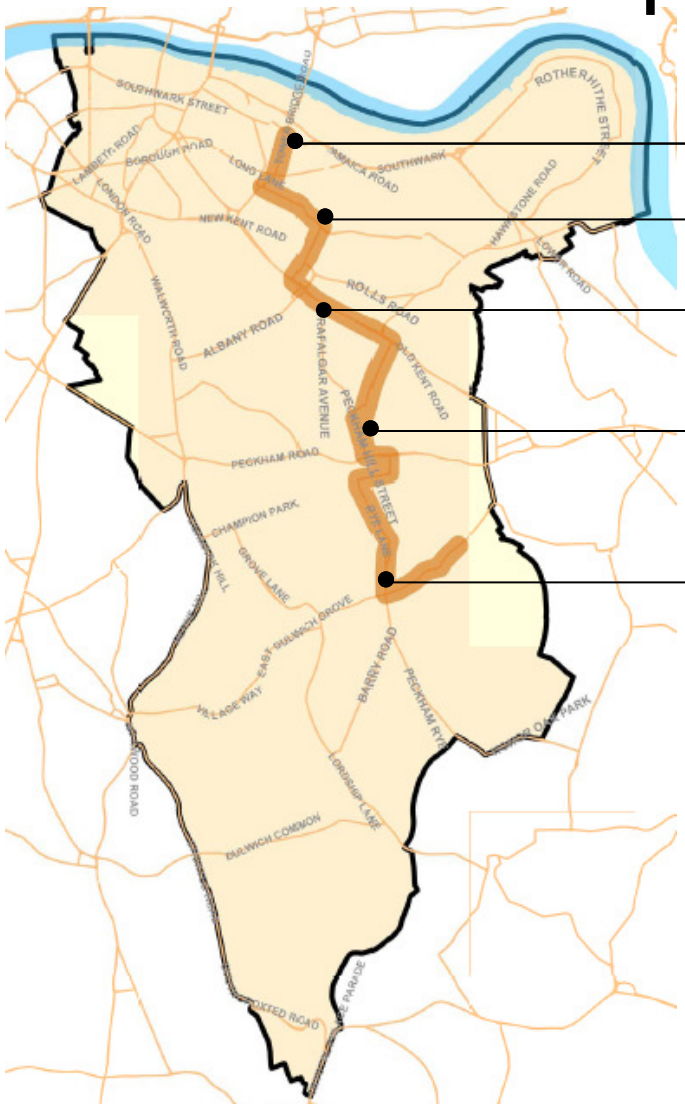
Bus route 78 – Life expectancy



Tower Bridge 78.0 years

Grange Road 77.8 years

Malt Street 77.2 years

Peckham Library 75.7 years

Linden Grove 71.2 years

Transport for London

Source: London Health Programme HNA:

Ward level male life expectancy 2005 - 2009

The Southwark context:

- Population of 280,000
- 22,000 people over 65 yrs living in Southwark, increasingly ‘older old’, increasingly diverse
- 6 out of 10 live in Council homes
- Over half claim pension credit, upward trend.
- budget cut £76m over 3 years (29%), further £22m loss of ‘spending power’ 14/15
- History of squeeze on providers – 0% fee uplifts, competitive home care contracts

A sustainable system?

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Impact of 'squeeze':

- Home embargos and market failure - 3 Southern Cross homes in Southwark

- Home care contracts reduced form 18 (unit price £19ph to £10ph) to 2 competitive contracts – impact on quality and level of complexity providers able to manage.

➢ To make system sustainable recognised the need to shift focus from price to quality and effectiveness

➢ Integrated care programme to support improvement across the pathway with the aim of reducing unnecessary admissions to hospital and care homes. Success depends on high quality social care support at home and in care homes (often end of life)

Developing a quality framework

- ✓ Personalisation
- ✓ Outcome based commissioning
- ✓ Effective advocacy

- ✓ Commitment to pay London Living Wage to all Council contractors – working with home care and care homes to introduce
- ✓ Co-location of home care contract managers with social work teams
- ✓ Training partnership to ‘accredit’ care staff in Southwark
- ✓ My HomeLife – appreciative enquiry approach to support leadership and partnership with local care homes