Phil Bentley

Managing Director, British Gas

Energy efficiency and vulnerable groups

Fair Energy Summit
17th December 2012

British Gas
Looking after your world

Some thoughts from customers…

"Mr Bentley says '*Prices are rising but bills don't have to*'.

Is it some kind of joke, is it deliberate to confuse, or is it plain stupidity on his part?"

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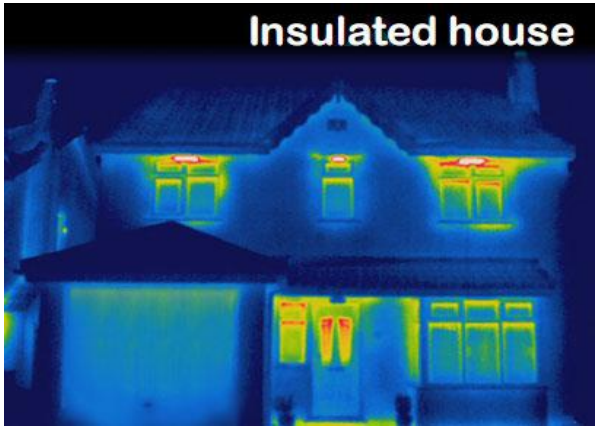
The power of energy efficiency



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A holistic approach for significant savings

£9million spent on seven schemes in Walsall Rivers:

- 3,500 homes insulated
- Energy bills reduced by 40%
- 327,000 tonnes of CO_2 to be saved over the next 25 years
- Improvement in the aesthetic appeal of the local area

"Even though we only had the work done a few weeks ago, we are already feeling the benefit. Our home is much warmer and we don't have to have the heating on as much as we did before."

Christine Dunn
Wallsall Housing Group customer

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British Gas pledges

1. British Gas, in partnership with Shelter, British Gas will improve the condition of 1 million homes in the private rental sector.

2. British Gas will have the widest eligibility criteria for the £130 Warm Home Discount in 2013

3. British Gas will call for better targeting of the £200 Winter Fuel Payment

4. British Gas will lead the roll-out of Smart meters across Britain

5. British Gas homes will continue to be the most energy efficient in Britain

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