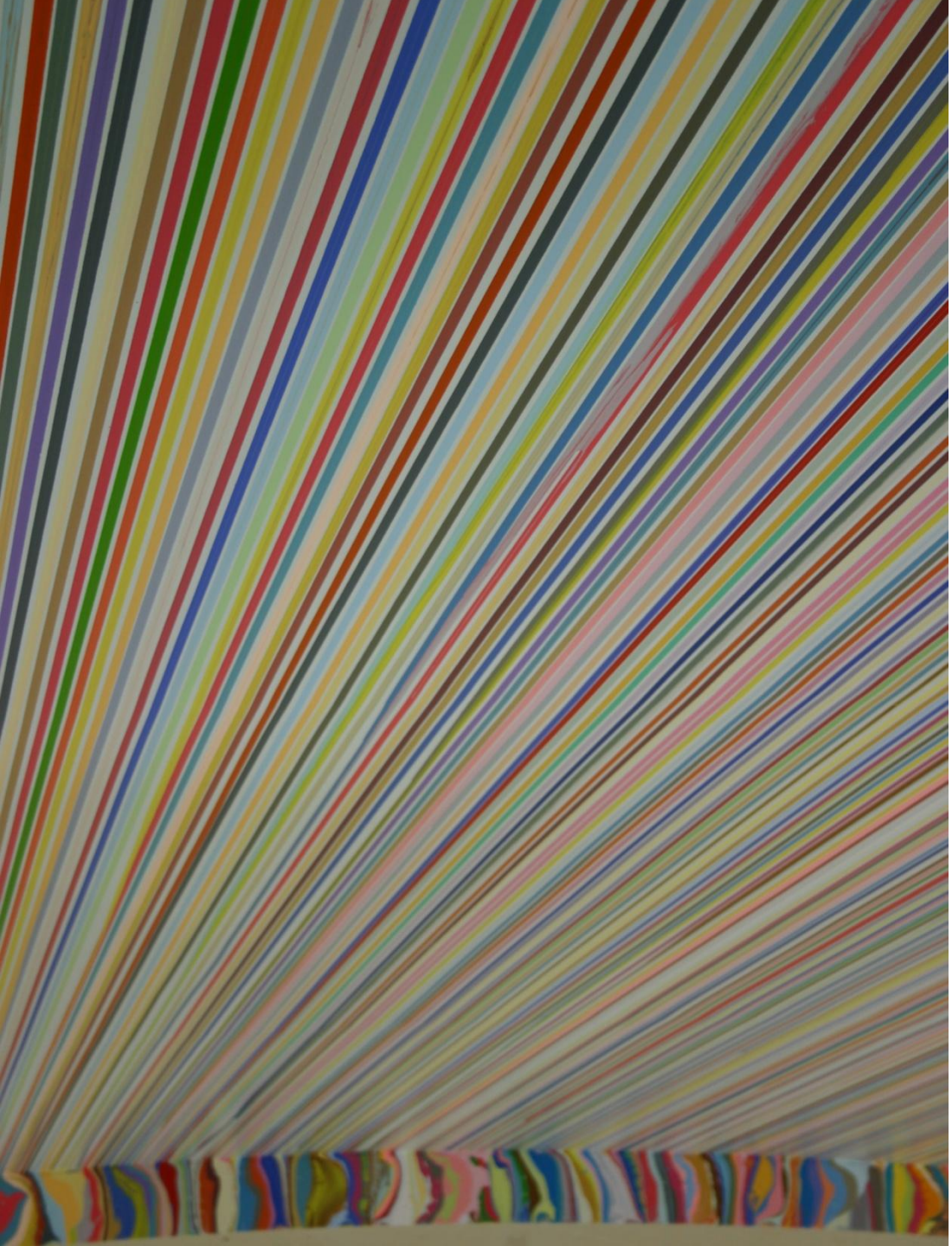


Is the student always right?

Ken Sloan, Registrar and Chief Operating Officer

THE UNIVERSITY OF WARWICK

The ‘demanding’ student

“Someone calling themselves a customer says they want something called service.”

The ‘demanding’ student

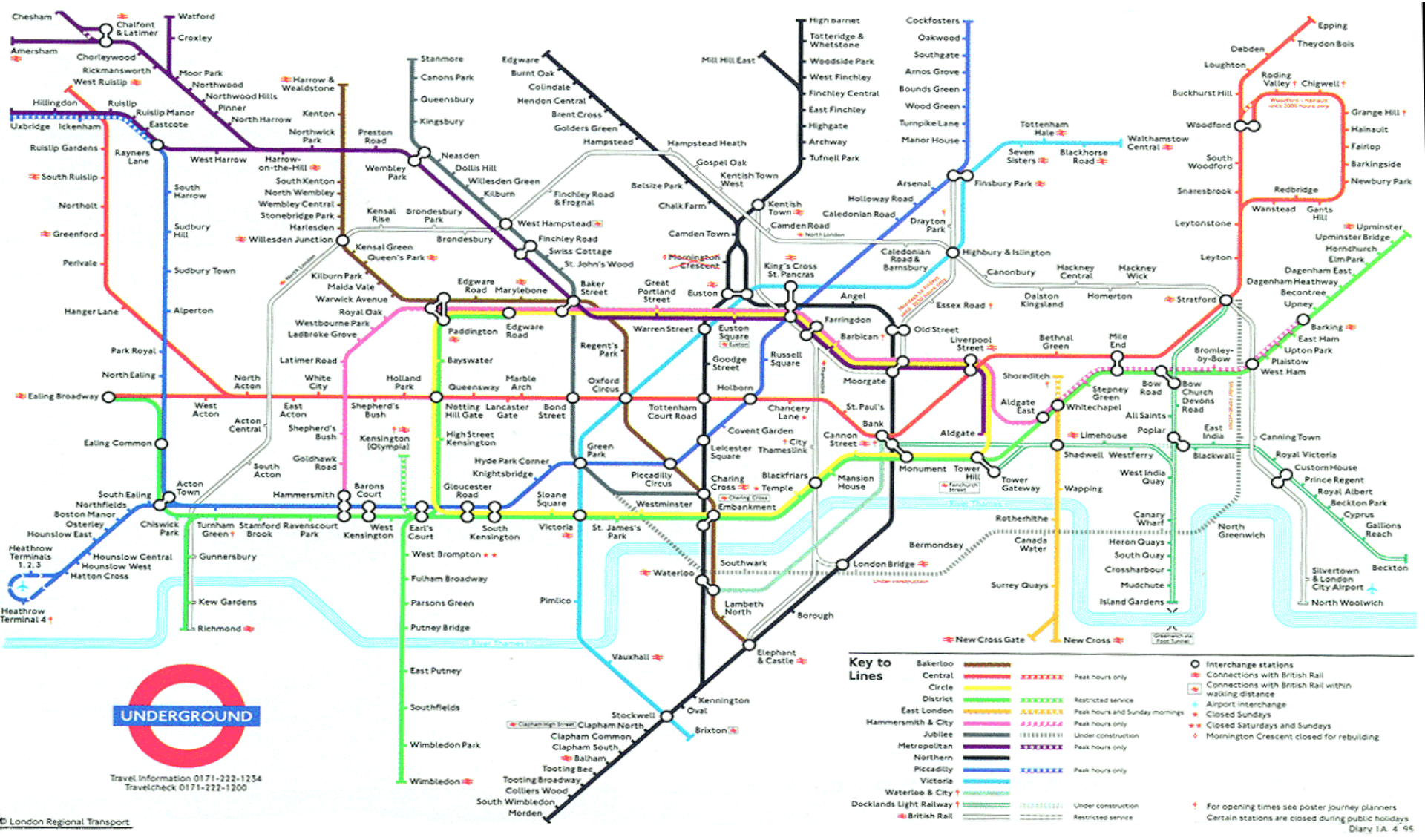
EXPECTATIONS

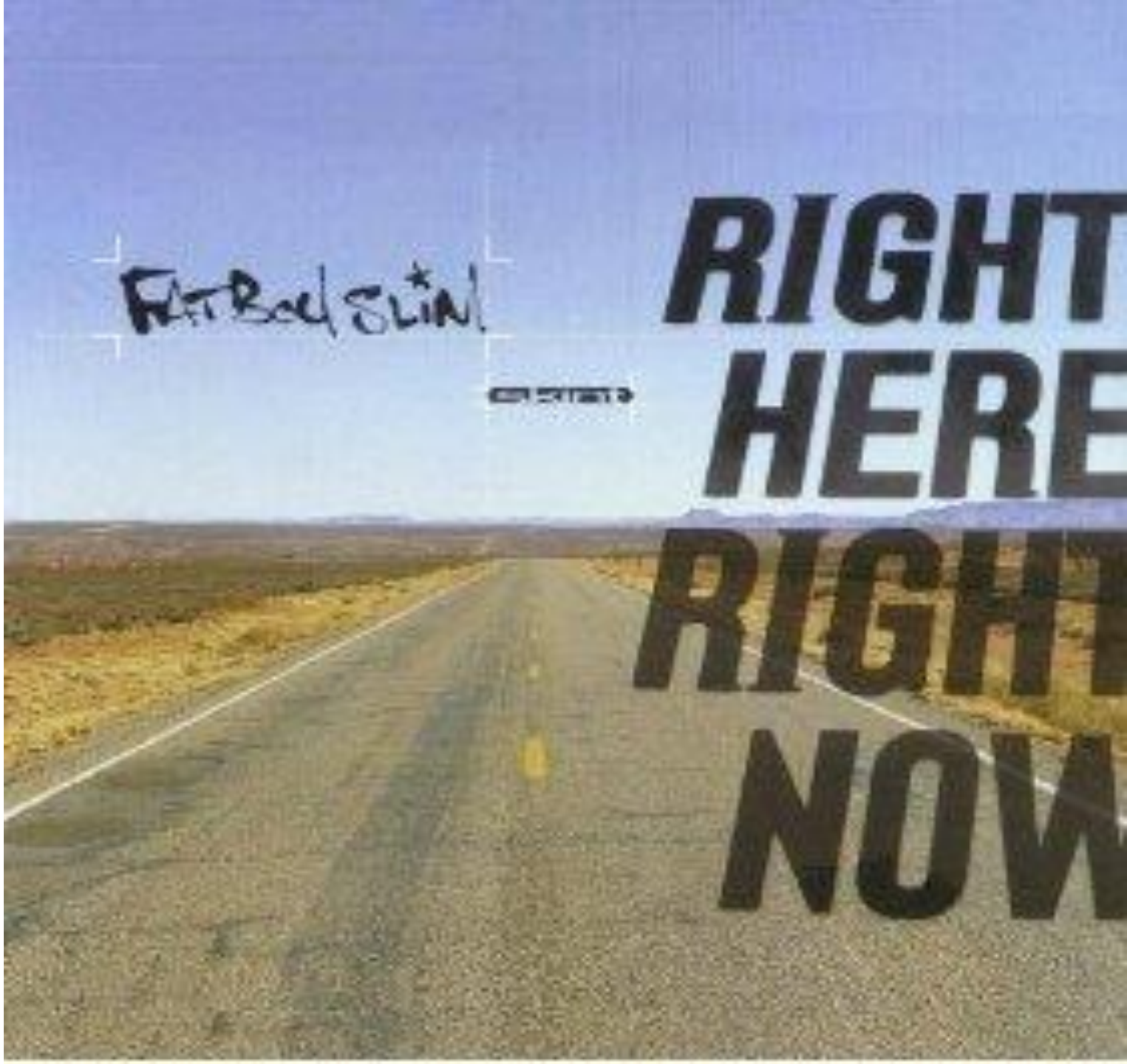
Please don't disappoint

Students as producers

Consulting and sharing

Underpinning delivery and assurance model




FatBack Slim
RIGHT
HERE
RIGHT
NOW